

# Water Supplies Department public services arrangements

In view of the latest situation of COVID-19, the Water Supplies Department (WSD) announced today (January 6) that the arrangements for the public services to be affected from tomorrow (January 7) to January 20 are as follows:

- \* The Guided Tours to Ex-Sham Shui Po Service Reservoir and the "Excursion with Water Save Dave" Visiting Programme for individuals and groups will be cancelled; and
- \* The H2OPE Centre (Water Resources Public Education Centre) will be closed.

In addition, to reduce social contact, an appeal is made to the public to minimise visiting the Customer Enquiries Centres and the Document Management Centre of the WSD in person unless necessary. The public can file enquiries as well as requests for service through the Customer Services Hotline (2824 5000) or by email ([wsdinfo@wsd.gov.hk](mailto:wsdinfo@wsd.gov.hk)).