

Various SWD offices temporarily closed

The Social Welfare Department (SWD) today (February 22) said that various offices will be temporarily closed until further notice due to the occurrences of positive, preliminary positive and suspected cases of COVID-19 respectively. The details are set out as below:

| | Office | Address | Case |
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| 1 | Traffic Accident Victims Assistance Section | Room 101, 1/F, Mong Kok Government Offices, 30 Luen Wan Street, Mong Kok | Positive |
| 2 | Tai Hing Social Security Field Unit | Room 303A & 304, 3/F, Tai Hing Government Offices, 16 Tsun Wen Road, Tuen Mun | Positive |
| 3 | Residential Care Service Voucher Office | Rooms 2701-07, 27/F, Two Chinachem Exchange Square, 338 King's Road, North Point | Preliminary positive |
| 4 | Chai Wan Social Security Field Unit (Note) | Level 4, Government Offices, New Jade Garden, 233 Chai Wan Road, Chai Wan | Preliminary positive |
| 5 | Kwai Chung (East) Integrated Family Service Centre | Shop B, 2/F, Shek Lei Shopping Centre Phase I, Shek Lei Estate, 6 Wai Kek Street, Kwai Chung | Suspected |
| 6 | Tin Shui Wai (North) Social Security Field Unit | G02, G/F, Ancillary Facilities Block, Tin Ching Estate, Tin Shui Wai | Suspected |
| 7 | Tin Shui Wai (South) Social Security Field Unit | G/F, Yiu Fung House, Tin Yiu Estate, Tin Shui Wai | Suspected |
| 8 | Wong Tai Sin Social Security Field Unit | Units 103-106, 1/F, Stelux House, 698 Prince Edward Road East, San Po Kong | Suspected |
| 9 | Tseung Kwan O (North) Integrated Family Service Centre | G/F, King Tao House, King Lam Estate, Tseung Kwan O | Suspected |
| 10 | Kwai Chung (East) Social Security Field Unit | 5/F, Kwai Hing Government Offices, 166-174 Hing Fong Road, Kwai Chung | Suspected |

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| 11 | Central & Islands Integrated Family Service Centre | 4/F, Harbour Building, 38 Pier Road, Central | Suspected |
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Note: The Chai Wan (West) Integrated Family Service Centre, which is on the same floor, will also be temporarily closed.

The positive cases are related to two Social Security Assistants working in the Traffic Accident Victims Assistance Section and the Tai Hing Social Security Field Unit respectively. They last performed duties on February 16.

On the preliminary positive cases, the case found in the Residential Care Service Voucher Office is related to a Social Security Assistant who last performed duties on February 21, while the case found in the Chai Wan Social Security Field Unit is related to a Social Security Assistant, who last performed duties on February 17.

They had been wearing masks when performing duties. Their body temperatures were normal when undergoing temperature screening during work.

A thorough cleaning and disinfection has been arranged at the premises concerned. For enquiries, members of the public may call the following service units during office hours:

- (1) Traffic Accident Victims Assistance Section (Tel: 2832 4615);
- (2) Tai Hing Social Security Field Unit (Tel: 2467 2927);
- (3) Residential Care Service Voucher Office (Tel: 3107 3280 or 3107 3290);
- (4) Chai Wan Social Security Field Unit (Tel: 2557 7868);
- (5) Chai Wan (West) Integrated Family Service Centre (Tel: 2569 3855);
- (6) Kwai Chung (East) Integrated Family Service Centre (Tel: 2428 0967);
- (7) Tin Shui Wai (North) Social Security Field Unit (Tel: 2443 2500);
- (8) Tin Shui Wai (South) Social Security Field Unit (Tel: 2477 2351);
- (9) Wong Tai Sin Social Security Field Unit (Tel: 2382 7511);
- (10) Tseung Kwan O (North) Integrated Family Service Centre (Tel: 2701 9495);
- (11) Kwai Chung (East) Social Security Field Unit (Tel: 2421 1028) ; and
- (12) Central & Islands Integrated Family Service Centre (Tel: 2852 3137).

During the pandemic, the department has been strictly implementing various disease prevention measures, including measuring the body temperature of people entering the office and providing masks and other personal protective equipment for staff. Staff members are reminded to pay attention to personal hygiene and to stay vigilant. They should seek medical advice immediately if feeling unwell.