

News story: Civil news: faster answers to questions on means assessments

From:

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Spotlight on means assessments in the second of a series of articles highlighting quicker ways to give you answers and save time.

Nearly a quarter of all calls to our customer services helpline were about means assessments in January 2017.

Many of the questions asked could have been answered more quickly by referring to CCMS training website.

For example, a recent news article on the training website with the most common questions received about means assessments covers these topics:

- requesting a review following reassessment
- rejected applications or amendments because of means assessment discrepancies
- entering wage slip information in CCMS
- using the DWP checker

A link to the article is below.

Quick guides

The 'quick guides' have a wealth of information to help you. For example, these ones on the training website are of particular interest for issues highlighted above:

[Provider Quick Guides: Managing Live Cases](#) – see 'Submit a Case Enquiry'

[Provider Quick Guides: Making an Initial Assessment](#) – see 'Resubmit a rejected application' and 'Means assessment: Entering wage slips'

Further information

[Common Queries – Means Assessment](#) – news article

[CCMS training website](#)

Carl Sargeant announces £4.4 million for advice services

£2.2 million will support the delivery of services which can offer direct advice relating to welfare benefits, housing, debt, money management and discrimination.

A further £2.2 million will be awarded to Citizens Advice Cymru to deliver the Better Advice, Better Lives Scheme. The scheme encourages benefit take-up for families with disabled children, for those living in deprived areas whose health is likely to be affected by poverty, and for council tax and housing benefits.

Carl Sargeant said:

“Advice services are an important part of our efforts to tackle poverty. They provide practical support to people who are struggling financially or need help regarding their benefits or housing. I am pleased to guarantee this funding for the next financial year. During the first half of 2016-17 advice organisations responded to over 33,150 requests for information and advice which illustrates how beneficial these services are.

“I am also pleased to secure funding for Citizens Advice Cymru to deliver the Better Advice, Better Lives Scheme for 2017-18. A key feature of the project is that it is referral based and delivered in community settings which means it reaches disadvantaged groups and people who are less likely to seek advice themselves. Since the start of this project in 2012, the scheme has helped over 171,000 people.”

Press release: FOREIGN FLAGGED SHIPS UNDER DETENTION IN THE UK DURING JANUARY 2017

During January, there were five new detention of foreign flagged vessels in a UK port. Four vessels remained under detention from previous months. A total of six vessels remain under detention at the end of January.

1. In response to one of the recommendations of Lord Donaldson's inquiry into the prevention of pollution from merchant shipping, and in compliance with the EU Directive on Port State Control (2009/16/EC as amended), the Maritime and Coastguard agency (MCA) publishes details of the foreign flagged vessels detained in UK ports each month.
2. The UK is part of a regional agreement on port state control known as the Paris Memorandum of Understanding on Port State Control (Paris MOU) and information on all ships that are inspected is held centrally in an electronic database known as THETIS. This allows the ships with a high risk rating and poor detention records to be targeted for future inspection.
3. Inspections of foreign flagged ships in UK ports are undertaken by surveyors from the Maritime and Coastguard Agency. When a ship is found to be not in compliance with applicable convention requirements, a deficiency may be raised. If any of their deficiencies are so serious they have to be rectified before departure, then the ship will be detained.
4. All deficiencies should be rectified before departure if at all possible.
5. When applicable, the list includes those passenger craft prevented from operating under the provisions of the EU Directive on Mandatory Surveys for the safe operation of regular Ro-Ro ferry and high speed passenger craft services (1999/35/EU).

Notes on the list of detentions

- Full details of the ship. The accompanying detention list shows ship's International Maritime Organization (IMO) number which is unchanging throughout the ship's life and uniquely identifies it. It also shows the ship's name and flag state at the time of its inspection.
- Company. The company shown in the vessel's Safety Management Certificate (SMC) or if there is no SMC, then the party otherwise believed to be responsible for the safety of the ship at the time of inspection.
- Classification Society. The list shows the Classification Society responsible for classing the ship only.
- Recognised Organisation. Responsible for conducting the statutory surveys: and issuing statutory certificates on behalf of the Flag State
- White (WL), Grey (GL) and Black lists (BL) are issued by the Paris MoU on 01 July each year and shows the performance of flag State.

SHIPS DETAINED IN JANUARY 2017

Vessel Name: SKYLINE BARGE 17

GT: 1175

IMO: 9482275

Flag: Netherlands (White list)

Company: Skyline Barge Ravestein BV

Classification Society: LR

Recognised Organisation: N/A

Recognised Organisation for ISM Doc: N/A

Recognised Organisation for ISM SMC: N/A

Date and Place of Detention: 31st January 2017 at Portsmouth

Summary: Six deficiencies with three grounds for detention

Defective item	Nature of defect	Ground for Detention
01108 – Loadlines (including exemption)	Missing	Yes
02103 – Stability/strength/loading information & instruments	Missing	Yes
01131 – International AFS Certificate	Missing	Yes
01132 – Tonnage certificate	Missing	No
01117 – International Oil Pollution prevention certificate (IOPP)	Missing	No
01119 – International sewage pollution prevention certificate	Missing	No

This vessel was still detained on 31st January 2017

Vessel Name: SEA EMPEROR

GT: 8503

IMO: 9383601

Flag: Marshall Islands (White list)

Company: Petrochem General Management SA

Classification Society: BV

Recognised Organisation: BV

Recognised Organisation for ISM Doc: BV

Recognised Organisation for ISM SMC: BV

Date and Place of Detention: 28th January 2017 at Fawley

Summary: Nine deficiencies with one grounds for detention

Defective item	Nature of defect	Ground for Detention
18203 – Wages	Not according to SEA (not paid)	Yes
01220 – Seafarer's employment agreement	Not available	No
01224 – Certificate for rating able seafarer deck/engine and electro technical	Missing	No
01214 – Endorsement by flag state	Missing	No
10111 – Charts	Missing	No
18427 – Ships occupational health & safety policies and programmes	Not as required	No
18412 – Personal equipment	Not as required	No
18412 – Personal equipment	Missing	No
15150 – ISM	Not as required	No

This vessel was still detained on 31st January 2017

Vessel Name: FANFARE

GT: 9611 IMO: 9388895

Flag: Antigua & Barbuda (White flag)

Company: Peter Doehle Schiffahrts-Kg

Classification Society: DNV GL

Recognised Organisation: DNV GL

Recognised Organisation for ISM Doc: DNV GL

Recognised Organisation for ISM SMC: DNV GL

Date and Place of Detention: 16th January 2017 at Liverpool

Summary: Six deficiencies with three grounds for detention

Defective item	Nature of defect	Ground for Detention
11101 – Lifeboats	Damaged	Yes
11113 – Launching arrangements for rescue boats	Not as required	No
04114 – Emergency source of power- Emergency generator	Not as required	Yes
04103 – Emergency, lighting, batteries and switches	Not as required	No

01199 – Other (certificates)	Other	No
15150 – ISM	Not as required	Yes

This vessel was released on 18th January 2017

Vessel Name: SALIX

GT: 2120 IMO: 8520446

Flag: Cook Islands (Black list)

Company: Wakes & Co Ltd

Classification Society: Polski Regestr Statkow (PRS)

Recognised Organisation:

Recognised Organisation for ISM Doc:

Recognised Organisation for ISM SMC:

Date and Place of Detention: 16th January 2017 at Ellesmere Port

Summary: Ten deficiencies with three grounds for detention

Defective item	Nature of defect	Ground for Detention
14104 – Oil filtering equipment	Not as required	Yes
18408 – Electrical	Unsafe	No
18314 – Provisions quality	Missing	No
02106 – Hull damage impairing seaworthiness	Dented	No
10127 – Voyage or passage plan	Not as required	No
03105 – Covers (hatchway, portable, tarpaulins, etc)	Not properly maintained	Yes
11117 – Lifebuoys incl. provision and disposition	Not as required	No
07116 – Ventilation	Not as required	No
15150 – ISM	Not as required	Yes
18306 – Sleeping room, additional spaces	Not as required	No

This vessel was released on 20th January 2017

Vessel Name: BBC CORAL

GT: 12838 IMO: 9563720

Flag: Antigua & Barbuda (White list)

Company: W. Bocksiegel Reederei

Classification Society: DNV GL

Recognised Organisation: DNV GL

Recognised Organisation for ISM Doc: DNV GL

Recognised Organisation for ISM SMC: DNV GL

Date and Place of Detention: 9th January 2017 at Tyne

Summary: Nineteen deficiencies with seven grounds for detention

Defective item	Nature of defect	Ground for Detention
01199 – Other (certificates)	Other	No
01104 – Cargo Ship Safety Radio (including exemption)	Survey out of window	No
01108 – Load Lines (including exemption)	Survey out of window	No
01102 – Cargo Ship Safety Construction (including exempt.)	Survey out of window	No
01101 – Cargo Ship Safety Equipment (including exemption)	Survey out of window	No
01117 – International Oil Prevention (IOPP)	Survey out of window	No
01124 – International Air Pollution Cert	Survey out of window	No
18425 – Access/structural features (ship)	Not as required	No
10111 – Charts	Missing	Yes
01139 – Maritime Labour Certificate	Invalid	Yes
18421 – Guards – fencing around dangerous machinery parts	Missing equipment	Yes
01140 – Declaration of Maritime Labour Compliance (Part I and II)	Missing	Yes
10127 – Voyage or passage plan	Not as required	Yes
18415 – Entry dangerous spaces	Not as required	Yes
07105 – Fire doors/openings in fire-resisting divisions	Not as required	No
11117 – Lifebuoys incl. provision and disposition	Not as required	No
18416 – Ropes and wires	Not as required	No
15150 – ISM	Not as required	Yes
10114 – Voyage data recorder (VDR/Simplified Voyage data recorder (S-VDR)	Not as required	No

This vessel was released on 11th January 2017

DETENTIONS CARRIED OVER FROM PREVIOUS MONTHS

Vessel Name: MALAVIYA SEVEN

GT: 3001

IMO: 9087312

Flag: India (Grey List)

Company: GOL Offshore Ltd

Classification Society: IRS

Recognised Organisation: IRS

Recognised Organisation for ISM Doc: IRS

Recognised Organisation for ISM SMC: IRS

Date and Place of Detention: 5th October 2016 at Aberdeen

Summary: Five deficiencies with five grounds for detention

Defective item	Nature of defect	Ground for Detention
07105 – Fire doors/openings in fire resisting divisions	Not as required	Yes
07113 – Fire pumps and its pipes	Not as required	Yes
18203 – Wages	Missing	Yes
01220 – Seafarers employment agreement (SEA)	Invalid	Yes
18204 – Calculation and payment of wages	No records	Yes

This vessel was still detained on 31st January 2017

Vessel Name: SEA TRIDENT

GT: 964.

IMO No: 7393169.

Flag: PANAMA (white list)

Company: Gardline Shipping Ltd, Great Yarmouth, UK.

Classification Society: Expired

Recognised Organisation: Expired

Recognised Organisation for ISM DOC:

Recognised Organisation for ISM SMC:

Date and Place of Detention: 17 June 2016, West Cowes

Summary: Seventeen deficiencies with seventeen grounds for detentions

Defective item	Nature of defect	Ground for Detention
01101 – Cargo ship safety equipment cert	Expired	Yes
01102 – Cargo Ship safety construction cert	Expired	Yes
01104 – Cargo ship safety radio cert	Expired	Yes
01108 – Loadline cert	Expired	Yes
01117 – IOPP (International Oil Pollution Prevention cert	Expired	Yes
01119 – International Sewage Pollution Prevention cert	Expired	Yes
01124 – International Air Pollution Prevention cert	Expired	Yes
01137 – Civil liability for bunker oil pollution damage cert	Expired	Yes
01199 – Other certs (Certificate of class)	Expired	Yes
01201 – Certificates for master and officers	Missing	Yes
10111 – Charts	Not updated	Yes
10116 – Publications Nautical	Not updated	Yes
11108 – Inflatable liferafts	Expired	Yes
11116 – Distress flares	Missing	Yes
07109 – Fixed fire fighting extinguishing installation	Not as required	Yes
07110 – Fire fighting equipment & appliances	Not as required	Yes
01140 – Declaration of Maritime Labour Compliance	Missing	Yes

This vessel was still detained on 31st January 2017

Vessel Name: SOUTHERN STAR

GT: 4450.

IMO No: 9212448.

Flag: COOK ISLANDS (black list)

Company: Coralot Consulting Ltd.

Classification Society: International Naval Surveys Bureau (INSB).

Recognised Organisation: INSB.

Recognised Organisation for ISM DOC: INSB.

Recognised Organisation for ISM SMC: INSB

Date and Place of Detention: 04th April 2016, Chatham, Orpington.

Summary: Six deficiencies with two grounds for detention

Defective item	Nature of defect	Ground for Detention
01201 – Certificates for masters and officers	Invalid	Yes
15150 – ISM	Not as required	Yes
13101 – Propulsion main engine	Not as required	No
01123 – Continuous synopsis record	Missing	No
01113 – Minimum safe manning document	Not as required	No
14119 – Oil and oily mixtures from machinery spaces	Lack of familiarity	No

This vessel was still detained on 31st January 2017.

Vessel Name: CIEN PORCIENTO (General Cargo)

GT: 106.

IMO No: 8944446.

Flag: Unregistered.

Company: Open Window Inc.

Classification Society: Unclassed.

Recognised Organisation: Not applicable.

Recognised Organisation for ISM DOC: Not applicable.

Recognised Organisation for ISM SMC: Not applicable

Date and Place of detention: 4 March 2010, Lowestoft

Summary: Thirty deficiencies including seven grounds for detention

This vessel was still detained on 31st January 2017

Notes to Editors

- The MCA is a partner in the Sea Vision UK campaign to raise awareness and understanding of the sea and maritime activities. Sea Vision promotes the importance and economic value of the sector and works to highlight the exciting range of activities and career opportunities available to young people within the UK growing maritime sector at www.seavision.org.uk

- Follow us on Twitter: @MCA_media

For further information please contact Maritime and Coastguard Agency Press Office, on: +44 (0) 2380 329 401 Press releases and further information about the agency is available [here](#).

News story: Vacancies: Inspectors of Air Accidents (Operations)

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The Air Accidents Investigation Branch is recruiting Inspectors of Air Accidents.

The AAIB is looking for Inspectors of Air Accidents (Operations). Aircraft accident investigation has never been more demanding and the AAIB remains one of the leading Air Safety Investigating Authorities in the world.

The purpose of this role is to investigate the operational aspects of aircraft accidents and serious incidents involving civil aircraft operating in the UK and to UK registered or manufactured aircraft overseas.

A full job description and role profile is on the [Civil Service Jobs website](#). The deadline for applications is 6 March.

News story: Civil news: contacting the exceptional and complex cases team

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Calls to the Exceptional and Complex Cases team will be automatically diverted to the customer services team from 13 February 2017.

Our customer services team will be handling calls made to the Exceptional and Complex Cases (ECC) team from 13 February 2017.

The number for the customer services team is 0300 200 2020.

Calls made to the following teams will be automatically diverted for the next two months to 0300 200 2020:

- National Immigration and Asylum Team – 020 3334 5900
- High Cost Cases Brighton – 01273 878870
- High Cost Cases London – 0203 334 5750
- Exceptional Case Funding Team – 020 3334 6060

After 2 months the individual team numbers will no longer be diverted and you will need to dial 0300 200 2020.

This change will simplify contacting the Legal Aid Agency and free up more resource for casework.