

# Press release: Chief Inspector publishes reports on the Reporting and Offender Management processes, and the Management of non-detained Foreign National Offenders

The completed reports were sent to the Home Secretary in May and June 2017.

In June 2016, I was asked by the Home Secretary to consider bringing forward some work that I had included in my inspection plan for 2018/19 under the theme of 'Compliance Management and Enforcement'. The two inspection reports published today are the result of that work.

The first examines the efficiency and effectiveness of the Home Office's Reporting and Offender Management (ROM) system, focusing on its understanding and management of the reporting population (those individuals notified of their liability for detention and removal from the UK). It also looks at the implementation of policy and guidance relating to absconders (individuals who have failed to report and whose whereabouts are unknown).

The second examines the Home Office's management of non-detained Foreign National Offenders (FNOs) towards their removal from the UK. This second report looks in particular at the actions taken by the Home Office since 2016, following the creation of an improvement plan to address identified failings.

In both cases, I found people and processes under strain. The numbers required to report routinely mean that it is extremely difficult for staff at Reporting Centres to ensure that reporting events are 'meaningful', in terms of encouraging voluntary departures or resolving barriers to removal. Meanwhile, the removal of FNOs is regularly frustrated, often by last minute legal challenges, and monitoring non-detained FNOs effectively is a challenge and one that raises obvious public protection concerns.

The ROM system is hampered by poor communication and coordination within the Home Office. The inspection found that recording and treatment of non-compliance with reporting restrictions was inconsistent, and there was little evidence of effective action to locate absconders. The ROM report makes 6 recommendations grouped under 3 headings: achieving the stated purpose of the ROM system; concluding cases; and, managing non-compliance.

The FNO inspection makes 8 recommendations, including completion of the improvement work begun in 2016. While these will not change some of the underlying issues and risks, they are important in ensuring that processes are as efficient and effective as they can be.

I have read with interest the Home Office's responses to my recommendations, which I saw shortly before the reports were laid in Parliament. All but two of the recommendations have been accepted in full. I look forward to re-inspecting both areas of work in 2018, when I hope to be able to confirm that the necessary improvements have been made and sustained. In the case of the partially accepted and rejected recommendations, I will be looking to test that the measures to monitor and manage the risks associated with FNOs referred to in the responses are indeed effective.

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## **[News story: Civil news: 2018 contract tender deadlines now approaching](#)**

We published answers to questions received from organisations in the following areas in the week beginning 30 October 2017:

- selection questionnaire
- face to face 2018 contracts
- 2018 Civil Legal Advice (CLA) specialist telephone advice contracts.

These are available on GOV.UK on our tender page in the form of 'frequently asked questions' (FAQ) documents.

The deadline for submitting questions about these parts of the tender process was 19 October.

The deadline for questions about the 2018 Housing Possession and Court Duty Scheme (HPCDS) contracts is 23:59 on 7 November.

The FAQ for HPCDS work will be available in the week beginning 20 November.

### **Tender deadline reminder**

Deadlines for submitting tenders for civil 2018 contracts are now approaching.

Organisations wishing to deliver civil legal aid services under these new contracts must submit a tender by the relevant deadline.

The deadline for responses is 5pm on Friday 10 November for the:

- selection questionnaire
- face to face contract invitation to tender (ITT)
- CLA specialist telephone advice contract ITTs

The deadline for responses to HPCDS ITTs is 5pm on Monday 4 December.

## **Importance of selection questionnaire**

All applicants for any 2018 contract must complete a response to the selection questionnaire by 5pm on 10 November.

This is in addition to the response to the ITT(s) for the 2018 civil contract work you wish to deliver.

## **HPCDS responses**

Organisations tendering for HPCDS contracts are reminded that they must submit a response to the:

- selection questionnaire by 5pm on 10 November
- ITT for face to face housing and debt contract work by 5pm on 10 November
- relevant HPCDS ITTs by 5pm on 4 December

The deadline for the selection questionnaire and face to face housing and debt ITT is earlier than the HPCDS tender deadline.

## **Further information**

[e-Tendering system](#) – for submitting bids and using the message boards

[Legal aid civil tender 2018](#) – information for potential applicants

Email [help@bravosolution.co.uk](mailto:help@bravosolution.co.uk) or telephone 0800 0698630 for technical questions about using the e-Tendering system

[Tender process for 2018 contracts opens](#) – GOV.UK news story on 19 September 2017

[Help with how to submit a civil tender](#) – GOV.UK news story on 20 October 2017

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## **[News story: Awards recognise supply chain excellence](#)**

The annual awards recognise the vital contribution of suppliers to the UK's nuclear clean-up mission and were among the highlights of the NDA Estate Supply Chain Event, held at EventCity on 2 November.

Open to suppliers of all sizes, entries were submitted in 4 categories including:

- skills and capacity development
- technology innovation implementation

- collaboration
- exports

A Minister's award was selected from all of the individual entries.

Ron Gorham, the NDA's Head of Supply Chain optimisation and SME Champion, who chaired the judging panel, said:

Our suppliers play a critical role in delivering timely, cost-effective decommissioning across our sites, and we are delighted to acknowledge their vital contribution.

The standard of entries this year was again extremely high, and the judges and I were particularly pleased with the dedication, creativity and determination shown from companies large and small.

These awards celebrate the commitment of our supply chain and the value they bring on a daily basis, and highlight that the UK industry is uniquely positioned to continue to be successful, not just at home but also abroad.

## **Capability and Capacity Award**

This skills award recognises that capability and capacity in the supply chain are important to support projects and programmes, both now and in the future. The award was aimed at suppliers who may have:

- developed employee skills
- supported the development of supply chain partners
- created opportunities to bring people into the workplace
- developed skills and enabled an environment where differences are valued

### **Winner: University of Cumbria – Project Academy for Sellafield Ltd**

The Academy's vision was to create a centre of excellence for the development of project skills delivery. The Academy has:

- trained over 600 students
- created 8 new supply chain jobs

and is supporting other sectors such as health, construction, third sector and education, as well as delivering a significant cost saving for courses to Sellafield Ltd.

This approach will enable Sellafield Ltd to create the capacity to deliver the projects needed for site decommissioning by providing people with education, training and professional qualifications.

## **Winner: Nuclear AMRC and Rolls-Royce – Delivering Civil Nuclear Sharing in Growth Programme**

The 4-year programme focused on developing the UK nuclear manufacturing supply chain to win work at home and overseas.

Managed by Rolls-Royce on behalf of Nuclear AMRC, the programme was part-funded by the government's Regional Growth Fund.

It was also the first of its kind for the UK nuclear sector. Bringing together government, industry and academia, the £multi-million support package covers:

- strategy and finance
- winning business
- business management
- supply chain management
- value improvement
- manufacturing capacity
- lean production
- leadership development
- employee development

Participating companies have won over £437 million of contracts, securing 5,232 UK jobs and achieving £37.4 million of private sector investment.

## **Technology Innovation Implementation with Tangible Benefits to an SLC**

This award recognises both the innovation and collaboration required to take technology or innovation through to successful implementation at a Site Licence Company.

## **Winner: Nuvia Ltd – Separation Area Head End Stack Dismantling, Sellafield site**

The aim of the project is to dismantle the 61m high separation area head end stack from the existing building at Sellafield, and remove a high-risk structure from a potentially hazardous area. Due to the nature of facilities surrounding the stack, an alternative approach to demolition was required.

Nuvia and Sellafield Ltd worked with Delta International to modify their self-climbing platform, which had been used on conventional industrial sites but never on a nuclear facility. The self-climbing platform will provide a safe working area, with fewer workers required to dismantle the stack.

## **Highly Commended: Underwater Construction Corporation UK Ltd – Use of divers in spent fuel ponds**

Specialist divers were used in spent fuel ponds to disassemble, size reduce, and package for removal of underwater equipment and furniture, as well as the

collection of sludge and debris prior to draining the pond in preparation for care and maintenance.

The technique is considered more efficient than traditional methods such as using remote tooling or remotely operated vehicles. The water acts as shielding, reducing doses accrued for the team. This approach was commissioned by Magnox at the Dungeness A site, with UCC performing a total of 265 safe dives in 2 ponds from late 2016 to 2017.

## **Collaboration Award**

This year we again looked at collaboration in its widest form. This award was open to suppliers and organisations who have worked collaboratively within the supply chain.

**Winner: Carillion, Kier, Morgan Sindall, G & AM Lawson, Amec Foster Wheeler, Balfour Beatty, Costain, M&W Group – People Plant Interface, The Segregation Hierarchy**

A team of Sellafield supply chain safety managers worked to develop new standardised guidance, training, material and mentoring to be implemented across the Projects Delivery Directorate supply chain at Sellafield.

Since March 2017, over 1,000 people from 36 companies have been trained, with an accumulative pass rate of 99%.

Since its inception, the collaboration has expanded to include local SMEs who are in a position to deliver the training themselves. This project is helping to prevent incidents and keep people safe, contributing to delivery of the hazard and risk programme on schedule. It has also led to improved supplier relationships and supply chain safety performance, as well as saving time and cost on training.

**Highly commended: James Fisher Nuclear Ltd, WYG, Sellafield Ltd – Reduced cost, schedule and risk building inspections**

The successful deployment of UAVs at Sellafield has improved the quality and quantity of data available to assess the structural integrity of buildings, and inform decommissioning strategies. This required development of procedures to overcome stakeholder concerns whilst operating in the most sensitive areas.

The approach is rapid and reduces both the cost and programme impact, and removes working at height risks when compared to traditional techniques. The impact is maximised by the close and collaborative team working between the UAV pilots and the building integrity specialist to ensure that the images are suitable, while additional images can be requested without increasing cost or schedule.

## **Export Award**

An award for companies who have successfully exported overseas, from concepts, products and services originally conceived or implemented in the NDA estate.

### **Winner: Oxford Technologies Ltd – Fuel Debris Retrieval Project, Fukushima Daiichi**

Oxford Technologies is looking at aspects of the Fukushima Daiichi fuel debris removal project. This includes investigation of reactor internals, sampling of fuel debris for analysis and fuel debris removal. Oxford Technologies is developing the access robotic device and a range of tools based on the proven approach in decommissioning projects at Sellafield and Dounreay. The relationship developed through exchanges between the NDA/ NDF, Sellafield/Tepco highlighting Oxford Technologies' work in the UK, notably at Dounreay's shaft and silo project, and Sellafield's FGMSF.

## **Minister's Award**

The Minister's Award recognises the great value, flexibility and innovation that SMEs bring to the mission.

### **Winner: BICO Ltd**

Extract from testimony:

The reactivity of BICO to embrace a problem or challenge was like a breath of fresh air. During dress rehearsals and on several occasions where a problem was highlighted, BICO would attend within a couple of hours to understand the issue, the tool would be taken away, a modified component would be manufactured, assembled and then returned to the operations team. Their enthusiasm and dedication to the project is to be commended.

### **Highly Commended: JGC Engineering & Technical Services Ltd**

Extract from testimony:

The implementation programme for the works was extremely challenging as it has to be designed, installed and commissioned before the end of 2017. The collaboration of JGC and Jacobs (Jacobs acting as sub-contractor) provided the project team with the confidence that they were best placed to deliver this challenging programme. There have been several challenges during the life of the project but with the 'can do' approach from all parties, two of the three project milestones have been met with the last two being completed two months early.

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# Press release: Personal Independence Payment (PIP) assessment guidance updated

The PIP guidance now reflects a recent legal decision on the interpretation of people's needs for supervision in order to carry out activities safely.

This change will lead to approximately 10,000 claimants receiving an extra £70 to £90 a week by 2022/2023.

Minister for Disabled People, Health and Work, Penny Mordaunt, said:

Personal Independence Payment (PIP) contributes to the additional costs which disabled people face and provides greater opportunities for them to lead full, active and independent lives. Twenty nine per cent of people on PIP receive the highest level of support, compared to 15 per cent under Disability Living Allowance.

We regularly review the guidance that case managers use to make decisions about someone's eligibility for PIP. These updates will help us continue to ensure people with the highest costs associated with their disability or health condition are receiving the most support.

The Department for Work and Pensions (DWP) will be going through all existing cases to identify anyone who may be entitled to a higher rate of PIP as a result of the judgment, which was handed down on 9 March 2017. Anyone who is affected will be contacted by DWP, and their payments will be backdated to the judgment.

In addition, a number of affected individuals will benefit from the following:

- clarifications to the assessment criteria for activities 7 (communicating verbally) and 9 (engaging with people face to face) under the daily living component of PIP so that claimants can score points for both activities
- changes to the criteria for activity 1 under the mobility component of PIP to reflect the challenges that may be faced by people with sensory difficulties if they experience disruptions to a journey

The Minister for Disabled People, Health and Work has made a [written ministerial statement on the PIP changes](#).

Follow DWP on:

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## **[Press release: HS2 reveals bidders in race for £2.75 billion trains contract](#)**

Operating at speeds of up to 225mph (360kph), the new fleet will deliver unparalleled levels of reliability, speed and comfort as well as providing much-needed extra capacity between the UK's major cities and giving a boost to high tech skills and expertise in the UK.

The shortlisted bidders are: Alstom Transport; Bombardier Transportation UK Ltd; Hitachi Rail Europe; Patentes Talgo S.L.U and Siemens PLC. They will all be invited to tender for the contracts, which will cover the design, build and maintenance of at least 54 trains coming into service from 2026.

Following on from the opening of the new National College for High Speed Rail in Birmingham and Doncaster, this is the latest milestone passed as High Speed Two (HS2) becomes a reality. In total, HS2 will create around 25,000 jobs and 2,000 apprenticeships both directly in construction and also across the UK-wide supply chain.

The first trains will begin to roll off the production line in the early 2020s. The investment is expected to create hundreds of jobs and boost Britain's skills and expertise in the high speed rail sector.

Welcoming the shortlist, HS2 Minister Paul Maynard said:

Thousands of skilled British jobs and apprenticeships will be created by HS2, which gets a step closer as we reveal the companies shortlisted to build the high speed trains.

HS2 will see some of the world's fastest trains connecting our great cities across the north and Midlands, creating an economy that works for everyone. But announcements like this show how the benefits of HS2 will resonate far beyond the opening of the new railway. HS2's legacy of jobs and skills is already being created.

Chris Rayner, HS2 Ltd Managing Director – Railway Operations, said:

It's great to see such a strong line up of experienced high-tech manufacturing and design talent. Together with the successful bidder, HS2 will deliver some of the world's most advanced rolling stock, engineered to provide seamless, accessible, fast and reliable journeys.

Starting from 2026, our trains will be used by tens of thousands of people every day, transforming links across the Midlands and the North and providing much-needed extra capacity between Britain's major cities.

Providing a world class passenger experience is at the heart of the requirements for the £2.75 billion contract. The new trains will also serve destinations beyond the core HS2 network, including York, Newcastle, Liverpool, the North West, Glasgow and Edinburgh.

The new trains will be required to meet HS2's design and performance needs and the highest standards internationally for passenger experience, noise reduction, and environmental sustainability, while maximising skills, employment and growth opportunities.

All 5 bidders will be invited to tender in spring 2018, with contracts awarded in 2019.

The successful bidder will also maintain the fleet from the dedicated rolling stock depot planned for Washwood Heath in Birmingham. The area will also be home to the HS2 Network Control Centre, which will together create hundreds of skilled jobs.