

Transport Department's latest arrangements for licensing and driving test services

To align with the Government's announcement that special work arrangements for government employees will be extended for one week to August 23, the Transport Department (TD) announced today (August 14) that the special work arrangements at the TD's Licensing Offices will continue until further notice. The Licensing Offices at Admiralty, Cheung Sha Wan, Kwun Tong and Sha Tin will continue to suspend walk-in counter services, but will provide counter services for applications submitted by applicants with online appointments and process applications submitted by drop-in boxes, by post, or online (except for the direct issue of a full Hong Kong driving licence).

The TD appeals to members of the public in need to use the online appointment services as far as possible. Members of the public who cannot make a prior appointment may submit applications by post or online, or via the drop-in boxes placed at the Licensing Offices from 9am to 5pm from Monday to Friday.

It is anticipated that the queuing time for counter services with an appointment will be longer under the special work arrangements. The Licensing Offices will need more time to process applications submitted by drop-in boxes, by post or online. The TD appeals for patience and understanding from members of the public who have submitted applications through the aforesaid channels or are required to queue up for counter services. To avoid unnecessary delays, the public should submit licence renewal applications three or four weeks before the expiry dates.

In addition, all driving test services (including road tests, the written test (Part A) and the taxi written test) and driving test appointment services will continue to be suspended until further notice. The TD will notify the affected candidates individually of the rescheduled test dates after resumption of the driving test services.

For enquiries, members of the public can contact the relevant offices at the following numbers:

Hong Kong Licensing Office	2804 2636
Kowloon Licensing Office	2150 7728
Kwun Tong Licensing Office	2775 6835
Sha Tin Licensing Office	2606 1468
Driving Test Appointment Office	2771 7723