

Transport Department to continue to implement special work arrangements

To align with the Government's latest announcement on special work arrangements for government employees, the Transport Department (TD) announced today (January 7) that the special work arrangements at the TD's Licensing Offices will continue until further notice. The Licensing Offices at Admiralty, Cheung Sha Wan, Kwun Tong and Sha Tin will continue to suspend walk-in counter services, but will provide counter services for applications submitted by applicants with online appointments and process applications submitted by drop-in boxes, by post, or online (except for the direct issue of a full Hong Kong driving licence).

The TD appeals to members of the public in need to use the online appointment services as far as possible. Those who cannot make a prior appointment may submit applications by post or online, or via the drop-in boxes placed at the Licensing Offices from 9am to 5pm from Monday to Friday.

It is anticipated that the queuing time for counter services with an appointment will be longer under the special work arrangements. The TD appeals for patience and understanding from members of the public who have submitted applications or are required to queue up for counter services. To avoid unnecessary delays, the public should submit applications three to four weeks before the expiry dates as far as practicable.

In addition, all driving test services, including road tests, the written test (Part A) and the taxi written test, and driving test appointment services will continue to be suspended until further notice. The TD will notify the affected candidates individually of the rescheduled test dates after resumption of the driving test services. During the suspension period of the driving test appointment services, candidates who would like to submit applications for test postponement/temporary cancellation of a driving test appointment or change of driving test region may submit the applications within two weeks after resumption of the driving test appointment services.

Regarding the vehicle examination services, the TD's Vehicle Examination Centres will continue to provide vehicle examination services for vehicles with an appointment from Monday to Friday. Since the vehicle concerned has to pass the examination before the vehicle licence can be renewed, members of the public should make a vehicle examination appointment as early as possible.

For enquiries, members of the public can contact the relevant offices at the following numbers:

Hong Kong Licensing Office
Kowloon Licensing Office
Kwun Tong Licensing Office

2804 2636
2150 7728
2775 6835

Sha Tin Licensing Office	2606 1468
Driving Test Appointment Office	2771 7723
To Kwa Wan Vehicle Examination Centre	2364 7211/2333 3112
Sheung Kwai Chung Vehicle Examination Centre	2424 5215
Kowloon Bay Vehicle Examination Centre	2759 7036
New Kowloon Bay Vehicle Examination Centre	2751 8862