

The results of this survey expose the failure of our privatised railways – Andy McDonald

Andy McDonald MP,
Labour's Shadow Transport Secretary, commenting on the publication of Transport Focus' National Rail Passenger Survey, revealing significant declines in passenger satisfaction for 2016, said:

"The results of this survey expose the failure of our privatised railways. With promised upgrades delayed or cancelled and fares rising way ahead of wages, it's disappointing but not surprising to see passenger satisfaction down across the board for 2016.

"With this decline in passenger satisfaction, it's becoming more difficult for the Government to justify allowing private and foreign state-owned companies to take money out of the system that should be used to improve services or hold fares down.

"It's clear that an alternative is needed for Britain's railways. It is time for our railways to be run under public ownership, in the public interest as an integrated national asset in public hands with affordable fares for all and long-term investment in the railway network."