

# The Ombudsman appoints Assistant Ombudsman

The following is issued on behalf of the Office of The Ombudsman:

The Office of The Ombudsman announced today (October 19) the appointment of Ms Belinda Kwan as an Assistant Ombudsman with immediate effect.

The Ombudsman, Ms Connie Lau, made the appointment under The Ombudsman Ordinance (Cap. 397). To choose the best candidate, the Office set up a Selection Board to provide advice.

Ms Kwan joined the Office of The Ombudsman as a Chief Investigation Officer in 2012. She was previously an Administrative Officer, and gained extensive experience in public administration during her postings in various government departments.

The former Assistant Ombudsman, Mr Tony Ma, left the Office on October 18. Over the past 15 years, Mr Ma had devoted himself to the work of the Office, and achieved significant results in enhancing the quality of public administration through resolving complaints about maladministration by public organisations and conducting direct investigations aimed at probing any systemic flaws. The Ombudsman expressed her heartfelt thanks to Mr Ma for his contributions and, together with all colleagues in the Office, wished him an enjoyable life, good health and happiness.