TD ceases accepting paper applications for driving licence renewal via drop-in boxes at post offices from June 1

The Transport Department (TD) announced today (May 19) that, in view of the persistently low usage of drop-in boxes at <u>designated post offices</u> and the convenience of streamlined online services, it will cease accepting paper applications for Full Driving Licence (FDL) renewal via these drop-in boxes at post offices from June 1 to consolidate resources and enhance service efficiency. The TD encourages the public to make good use of the more convenient and expeditious online renewal services.

At present, an FDL holder should renew the FDL within four months before its expiry date or within three years after it has expired. Members of the public may submit an online renewal application via GovHK using their "iAM Smart+" account with the digital signing function or a valid personal digital certificate.

In addition, to remind and enable the public to renew the FDL in time, the TD will send by post the "FDL Renewal Notice cum Application Form" (form TD 578) to FDL holders around three months prior to its expiry, and another reminder (form TD 601) to those whose FDLs have expired for nearly three years and are yet to be renewed. Both are printed with a Renewal Password. Members of the public may submit an online application using the Renewal Password and other personal information including their identification document number for authentication to complete renewal procedures conveniently. If the applicant's address has not changed within three months upon receipt of the Renewal Password, submission of address proof is not needed during the online application process, further streamlining the procedures.

As of end-April 2025, nearly half of the FDL applicants had opted for online renewal, making it the most popular local e-licensing service after the International Driving Permit, showing the public's gradual shift from paper to online applications. The TD therefore implements the above service adjustment to make better use of public resources.

The TD encourages the public to make good use of online applications to enjoy the convenience of e-services. As for paper applications, the current arrangements for submission through the counters and drop-in boxes at the TD's Licensing Offices as well as by post remain unchanged. The public may refer to the TD's website for details of FDL renewal.