

[News story: Customer enquiry service changes](#)

How you contact UK Visas and Immigration is changing.

From 1 June, all customer enquiries will be handled by a new commercial partner Sitel UK.

The new contract will see a number of changes for customers. These changes help the government reduce costs and ensure those who benefit directly from the UK immigration system make an appropriate contribution.

The main changes for customers applying from outside the UK are:

- all phone numbers and opening hours will change
- the number of languages offered is reducing to 8 including English
- customers who contact UK Visas and Immigration by email will be charged £5.48

You will need to pay using a credit or debit card for contacting us by email. The charge includes the first email enquiry you send and any follow-up emails to and from the contact centre relating to the same enquiry.

The way you pay to use the telephone service will remain the same using a credit or debit card.

If you do not have access to a credit or debit card, you may choose to use a trusted 3rd party such as an agent or sponsor.

There are no changes to services if you are contacting us from inside the UK.

[News story: Prince Harry unveils the UK team for the Invictus Games 2017](#)

Prince Harry joined the 2017 UK team of Wounded, Injured and Sick (WIS) Service personnel and veterans for their first official team photograph at the Tower of London today. Following the unveiling, Prince Harry, who is patron of the Invictus Games Foundation, joined competitors at a reception in Plaisterers Hall.

The Invictus Games harness the power of sport to inspire recovery and generate wider understanding and respect for those who serve their country. Getting involved in sport provides significant physical and mental health

benefits including increasing self-confidence and psychological empowerment.

More than 300 WIS personnel and veterans applied for one of 90 places available on the team. Selection criteria included the benefit the Invictus Games will give an individual as part of their recovery, combined with performance and commitment to training. 62% of the team are new to the Invictus Games with only 8% having competed in the two previous games, London 2014 and Orlando 2016.

The UK team will join 16 other nations at the third Invictus Games from 23-30 September in Toronto, Canada. They will compete across 12 sports: athletics, archery, wheelchair basketball, road cycling, powerlifting, indoor rowing, wheelchair rugby, swimming, sitting volleyball, wheelchair tennis, the Jaguar Land Rover Driving Challenge, and a new sport for 2017, golf.

The 2017 UK team captain has been named as former Army Major Bernie Broad. He served in the Grenadier Guards for around 30 years and due to injuries sustained in an explosion in Afghanistan 2009 lost both his legs below the knee.

He said:

The Invictus Games are empowering and inspire all of us as competitors to be the best version of ourselves. It allows us to be judged on what we can achieve, rather than what we can't.

To simply be selected for the UK Team was an amazing achievement. To then be further selected as the UK Team Captain filled me with such immense pride and it is a huge privilege to be given this honour.

Between now and the Games, training will take place across the country at recovery centres and other external venues to train and develop the team.

The UK delegation to the Invictus Games Toronto 2017 is being delivered by a partnership comprising The Ministry of Defence (MOD), Help for Heroes, and The Royal British Legion.

The full team list can be found on the [Help for Heroes website](#).

[News story: Prince Harry unveils the](#)

UK team for the Invictus Games 2017

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[News story: UK Armed Forces recognised for support to UN Peacekeeping](#)

Today (29 May) is the annual International Day of UN Peacekeepers, which was marked by a number of events in London on Wednesday.

The day also commemorates those who have lost their lives while serving on Peacekeeping operations. Over 100 UK service personnel make up part of more than 3,500 personnel from around the world who have died serving as UN Peacekeepers since 1948, and they were remembered during a ceremony and wreath-laying at the Cenotaph.

Commander of Joint Forces Command General Sir Chris Deverell and Foreign Office Minister for Asia and Pacific Alok Sharma laid wreaths during the event, and wreaths were also laid by representatives from nearly 100 Embassies and High Commissions, the Chief Inspector of the Constabulary, UN Veterans Association, widows and schoolchildren.

The Band of the Welsh Guards performed at the wreath-laying, and Wednesday's events also included a Conference at the Royal United Services Institute for Defence and Security Studies (RUSI), opened by Vice Chief of the Defence Staff General Sir Gordon Messenger.

Vice Chief of the Defence Staff General Sir Gordon Messenger opened a conference at the Royal United Services Institute for Defence and Security Studies. Crown Copyright.

Over 690 UK military personnel are currently deployed in support of multiple UN Peacekeeping missions, the majority in South Sudan, Cyprus and Somalia. The largest of these deployments, with nearly 400 British troops now deployed, is in South Sudan to support the UN's mission in country.

Commander of Joint Forces Command General Sir Chris Deverell said:

Today, on the International Day of UN Peacekeepers, we pay tribute to the 3,500 personnel from over 120 countries who have died while serving the United Nations. When peacekeepers deploy they do so on behalf of the international community and in support of efforts by previously warring parties to find a path to peace. I am grateful to each person who deploys, and very proud that over 690 members of the UK Armed Forces are currently deployed as part of this effort.

The UK contribution to the UN Mission in South Sudan includes engineering tasks and the construction and running of a temporary field hospital, to be followed by a permanent facility which will provide medical care for over 1,800 UN Peacekeepers and UN staff.

[News story: The AAIB has sent a team to Derbyshire](#)

[unable to retrieve full-text content]The AAIB has sent a team to Derbyshire to investigate a light aircraft accident