

# Press release: CMA secures changes from further gambling firm

BGO Entertainment Ltd has formally agreed to change the way it offers bonus promotions to customers playing casino-like games online. This means players will be able to access and release their own money.

This follows an investigation by the Competition and Markets Authority (CMA), conducted in collaboration with the Gambling Commission, to make sure the £4.7 billion online gambling sector is not breaking consumer protection law in its promotions.

BGO has now given the CMA formal commitments that it will be clear in the terms and conditions of its bonus promotions, and that it will prominently flag any significant restrictions to players. It will not have terms which:

- Require people to play multiple times before allowing them to withdraw their own money
- Prevent them from withdrawing their full balance by minimum withdrawal limits
- Could oblige players to take part in publicity.

The [commitments](#) were made in response to the CMA's concerns that certain terms in these promotions were likely to be unfair, and that its practices could mislead consumers in breach of consumer protection law. This follows similar commitments given by 3 other operators – Ladbrokes, William Hill, and PT Entertainment – announced on [1 February 2018](#).

BGO has also separately agreed that it will not include terms which could be used to unfairly change promotions after players have opted in.

George Lusty, CMA Senior Director for Consumer Protection, said:

Gambling firms should not have terms that could be used to catch players out by unfairly changing their promotions after a customer has opted in.

We are therefore pleased that BGO has pledged to make these important changes. Following the CMA's action, the gambling industry is rightly taking steps to overhaul online terms and conditions that could be misleading or unfair.

Before entering into these commitments with the CMA, BGO had already made welcome changes to address some of the CMA's concerns – such as removing restrictions on winnings from cash deposits.

## Notes for editors

1. The CMA is the UK's primary competition and consumer authority. It is an independent non-ministerial government department with responsibility for carrying out investigations into mergers, markets and the regulated industries and enforcing competition and consumer law. For CMA updates, follow us on Twitter [@CMAgovuk](#), [Facebook](#), [Flickr](#) and [LinkedIn](#).
2. The Gambling Commission regulates gambling in Great Britain in partnership with licensing authorities. It also regulates the National Lottery. Regulations are aimed at ensuring gambling is crime-free, fair and open and children and other vulnerable people are protected. It advises central and local government on the impact of gambling and its regulation. It holds operators to account; it ensures operators meet licensing standards and takes action against those that don't. It ensures that National Lottery returns to good causes are maximised.
3. The key pieces of consumer protection legislation relevant to the CMA's investigation are the Consumer Protection from Unfair Trading Regulations 2008 and Part 2 of the Consumer Rights Act 2015.
4. The CMA [opened an investigation](#) into the gambling sector's compliance with consumer protection law in October 2016 after hearing about a range of concerns that suggested some operators were not treating their customers fairly. This investigation heard from over 1,000 customers with concerns. The CMA investigation required companies to answer questions about how they operate, it closely examined the advertising and terms on a range of websites, and asked companies to give it demonstrations of the consumer journey and consumer play on their sites.
5. The CMA acknowledges the co-operation of BGO, and in particular that in October 2017 it made a number of welcome changes which addressed some of the CMA's concerns.
6. The CMA has produced a ['60-second summary'](#) and [further information](#) to help all gambling operators review their practices and ensure their terms and conditions are in line with consumer protection law. It has also produced ['advice for gamblers'](#) and a [short video guide](#) for consumers.
7. If you are a member of the public with a query please email [general.enquiries@cma.gsi.gov.uk](mailto:general.enquiries@cma.gsi.gov.uk) or call 020 3737 6000.
8. Media enquiries to the CMA should be directed to [press@cma.gsi.gov.uk](mailto:press@cma.gsi.gov.uk) or 020 3738 6798. Media enquiries to the Gambling Commission should be

directed to Ben Glass at [bglass@gamblingcommission.gov.uk](mailto:bglass@gamblingcommission.gov.uk) on 0121 230 6700.

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## **Press release: New opportunities for London businesses to deliver UK aid**

The Department for International Development encouraged businesses from across London and the South East to make the most of new opportunities to deliver UK aid, at the latest of its supplier engagement events yesterday (Thursday 22 March).

Addressing 100 representatives from over 85 organisations, the Minister of State for International Development Lord Bates demystified the application process and urged businesses to use their local expertise and skills to help the worlds' poorest people.

By working with DFID, local companies across London can play their part in supporting Global Britain and in turn, grow their own business, create jobs and help to boost the local economy.

Yesterday was the third and largest of DFID's regional events, which have been set up as a direct result of a review undertaken into DFID's work with suppliers. Delivering on recommendations made, the department is proactively cutting red tape to boost competition and open up DFID's market to new businesses, including small enterprises in the UK and the world's poorest countries.

Minister of State for International Development, Lord Bates said:

Today, I have met with business representatives from across London and the South East who want to help deliver UK aid and achieve the best results that UK taxpayers and the world's poorest deserve.

If we are to successfully tackle the unprecedented humanitarian and development challenges of today, we need to use the very best of British expertise. By making it easier for new and smaller businesses to work with us, and by ensuring the bidding process is more competitive, we can increase our positive impact on the world's poorest, while boosting the local and UK economy at the same time.

Aleeza Mitha, Strategic Partnerships Manager at London-based the Aga Khan Foundation, said:

The Aga Khan Foundation has been working with communities to improve the quality of life for the most vulnerable populations across Africa, Asia and the Middle East for decades.

I came to DFID's supplier event because I wanted to understand more about the procurement process. The event certainly delivered; it was a great opportunity to meet the procurement team face-to-face and to have many key questions answered.

The Aga Khan Foundation and DFID share core values. We are both working to empower the world's most disadvantaged, especially women, and working together, we can achieve this goal.

Catherine Stevens, Head of International, Quality, Excellence and Development at London-based company Schole, said:

We run local curriculum schools in east Africa, and we develop these schools so that they reach a good or outstanding level. We are keen to expand what we do so that having access to a quality education is made available to all.

I was particular interested in coming to the event to find out how we could draw on support from DFID so that we can develop our aspirations to serve more lower income people. It has been welcoming to hear that SME's like ours are a priority area and that DFID is actively encouraging us to consider ourselves a priority. I am looking forward to connecting with the procurement team and taking this forward.

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## [News story: Education Secretary visits Nottingham](#)

Education Secretary Damian Hinds heard first hand from pupils, teachers, apprentices and parents about the high quality education they were receiving during a visit to Nottingham (23 March).

The Secretary of State spent the morning meeting apprentices at Uniper Engineering Academy based at Ratcliffe Power Station, before CEO David Hughes provided a tour of the academy to observe lessons. Students explained why they chose an apprenticeship and what their ambitions for the future were. This was followed by a discussion with local Apprenticeship Ambassadors and businesses about how the Government can encourage more people to take up apprenticeships.

Education Secretary Damian Hinds said:

The high quality training I witnessed at Uniper today showed what quality apprenticeships can deliver. I want more people to choose the apprenticeship route and am determined that every apprentice, whatever their age, background or aspiration, has access to great training that will set them up for a successful career.

The next stop on the visit was Rosehill School, an outstanding LA-maintained special school in the East Midlands. Damian Hinds met members of the student council to hear about some of their creative projects and then listened to parents' views on their children's school experience.

The Secretary of State added:

I've really been inspired by my visit to Rosehill School and the way the teachers work with the children to provide an excellent education with the deepest understanding of their additional needs. The happiness of the parents I met was a real testament to the quality of the education the hard-working teachers and staff provide.

It's a mark of a strong society how we treat children who are most in need of our support. Every child, no matter what challenges they face, should have access to a world-class education that prepares them for life in the modern world.

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## [News story: New measures to avoid valproate exposure in pregnancy](#)

Dr June Raine, Director of MHRA's Vigilance and Risk Management of Medicines Division said:

We welcome the [CMDH endorsement](#) of the strengthened regulatory position on valproate medicines which we have been championing through the Europe-wide review.

Valproate (Epilim, Depakote and other generic brands) is associated with a significant risk of birth defects and developmental disorders in children born to women who take valproate during pregnancy. If valproate is taken

during pregnancy, up to 4 in 10 babies are at risk of developmental disorders, and approximately 1 in 10 are at risk of birth defects.

Valproate must no longer be used in any woman or girl able to have children unless she has a pregnancy prevention programme in place. This is designed to make sure patients are fully aware of the risks and the need to avoid becoming pregnant.

These new regulatory measures also include a ban on the use of valproate for migraine or bipolar disorder during pregnancy, and a ban on the use of valproate to treat epilepsy during pregnancy unless there is no other effective treatment available.

Patient safety is our highest priority. We are committed to making sure women and girls are aware of the very real risks of taking valproate during pregnancy. However, we also know it is important women don't stop taking valproate without first discussing it with their doctor.

This regulatory position has been developed through close collaboration with professional bodies, health system organisations, and patient and campaign groups.

I would like to particularly thank the families of the Valproate Stakeholder Network who have shared their experiences and expertise with us. Their support will help keep future generations of children safe.

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## **Press release: Graham Stuart leads major infrastructure investment drive at Berlin conference**

The Infrastructure Investor Global Summit in Berlin will include 1,400 delegates from more than 140 of the world's biggest global institutions and private investment firms, who collectively manage more than £500 billion in capital.

During his speech, Minister Stuart will explain why the UK is the top investment destination in Europe, thanks to its open, liberal economy, flexible labour market, and business-friendly regulation.

Inward FDI stock now stands at a record £1,199 billion, and is estimated to have created or safeguarded 107,000 jobs in 2016/17.

The UK also has an excellent record of infrastructure delivery, with over 4,500 projects completed since 2010 and 98% of 158 priority projects either on track for delivery or completed.

A further 720 infrastructure projects – with a value over £500 billion – are due to start before 2020/21, and Minister Stuart will hold roundtables with leading figures in the German financial community to show how the UK will continue to offer huge investment potential in years to come.

Minister for Investment Graham Stuart said:

Since DIT's foundation in July 2016, the British government now has a department of state solely focused on trade and investment and our network is dedicated to supporting businesses across the globe.

The UK is Europe's top destination for foreign investment, and as an international economic department, we are determined that investment in infrastructure is a major part of the [Industrial Strategy](#).

With more than £500 billion of infrastructure investment opportunities up to 2020/21, and an exemplary record of project completion, I will be telling the world's most influential investors why the UK should be their first choice for investment.

One recent investment – of £1.4 billion as part of a consortium including Meridiam and Allianz Capital Partners – will help NeuConnect build the first direct power link between Germany and the UK.

The project will create new export and import routes for electricity for each market, benefitting UK and German consumers with reduced wholesale and consumer electricity prices.

Chief Executive Officer of NeuConnect Britain, David Inglis, said:

The first direct connection between the UK and German power grids offers great economic benefits for both countries and furthers the integration of renewables by enabling both countries to balance their future energy needs from a new market.

The long-term investors are very committed to jointly work with the national governments and regulators of both countries to successfully deliver this innovative and independent energy infrastructure project to German and British consumers.