#### <u>DVLA's Digital Voices group celebrates</u> <u>Ada Lovelace Day</u>

Earlier this month, our <u>Digital Voices advocacy group</u> hosted an event to mark Ada Lovelace Day, an international celebration of the achievements of women in science, technology, engineering and mathematics (STEM).

Colleagues from across the agency joined us at our <u>Richard Ley Development</u> <u>Centre</u> for a half day event of STEM activities. The event also hosted several guest speakers, and its aim was to encourage more women to consider a career in digital.

Our Digital Attraction and Engagement Manager, Lucy Whitaker, tells us more...

#### A generational approach to talent

The day included an inspiring lineup of talks from internal and external speakers, as well as networking activities.

To start the event, I had the chance to welcome Amy Taaffe-Evans, member of the IT directorate's Senior Leadership Team, to the stage. Amy introduced DVLA's digital and technology team, and discussed the scale of the services we provide. She shared our vision to be recognised as a Centre of Digital Excellence (CoDE) for both the services we build and the learning and development opportunities we offer, which allow us to attract, retain and develop the skills we need for now and in the future.

Amy also talked about our evolving services, designed to simplify the process for our customers to interact with DVLA online, ultimately helping them save time and money. She voiced how important it is to have the skills and capability to support our transformation journey, placing our people at the heart of everything we do.

As a leading digital and technology employer in the region, Amy emphasised the importance of our generational approach to digital talent at DVLA, which includes promoting digital careers to girls and young women in education, alongside those restarting or changing their careers. Some of the ways we achieve this is through school, college and community outreach, our <a href="STEM">STEM</a> programme, and our <a href="CODE">CODE</a> apprenticeship and development programmes.



#### A look back at pioneering women in STEM

We then had the chance to reflect on the achievements of women who came before. One of my favourite stories of a pioneering woman in STEM was shared by Stacey Harries, Capability Management Lead. She talked about the incredible story of Grace Hopper.

Grace Hopper was a computer pioneer and naval officer who made many contributions to computing. She was one of the first women to earn a doctorate in mathematics and the first woman to program a computer in the United States. Despite being initially rejected from joining the US Navy due to her small size and age, she didn't give up. She obtained a waiver to join the US Naval Reserve during World War II to work on the Mark I computer, an early prototype of the electronic computer.

One of the attendees, Thirowshie Srijeyaram, shared how she felt inspired by Grace Hopper's journey:

"Grace Hopper's journey demonstrates that determination and expertise can overcome barriers, such as age, gender, and appearance. Her contributions to computing opened doors for future female technologists and showed the value of diversity within the digital and technology sector. Her story has inspired me to embrace challenges and pursue my passions."

#### **Exploring digital career opportunities**

Next, it was time to shine a spotlight on digital career opportunities! Emily Bollom, Capability and Talent Manager, shared the variety of <u>digital careers</u> <u>at DVLA</u>, how she ended up in digital, and practical advice on starting a digital career. Emily showed that whether you're aspiring to be a Business Analyst or an Infrastructure Engineer, there's a career path for you, and resources and support to help you get there.



It was then my turn to take the stage. As the lead for the Digital Voices group, it has been a privilege to see our community grow to more than 250 members. I had the chance to highlight the benefits of becoming a Digital Voice, including networking and development opportunities, and access to regular events, training opportunities, and mentoring.

Our growing community is made up of like-minded individuals who are interested in, or already working in, digital and technology roles. Interestingly, 74% of our members work in areas outside of our IT department, including some of the attendees. That's why events like this are so important. They allow our experienced advocates to meet with members across the business and share their knowledge.

#### A different perspective on tech

It was a pleasure to welcome Kerrie Hughes, a Lead Designer at BJSS, a technology and software delivery consultancy. Kerrie uses human-centred design approaches to help organisations understand their customers' needs and

align them with their business strategy to create products, services, and experiences that provide real value.

During her talk, Kerrie shared her unexpected journey into tech. Despite struggling with maths and science, she found her place in the industry and discovered that there's more to tech than just code and algorithms. She also realised that she had hidden strengths that contributed to her success, such as bringing people together.

Kerrie had a great response, and I particularly enjoyed her 'technology through the decades' segment where she described her earliest encounter with technology with 'The Little Professor' device in the 1970s, right the way through to her love of music and the 'Roland XP-50' in the late 1990s.



#### Networking and tips from our digital advocates

The groups then had the chance to network and discuss their insights. Some of the topics included career advice and Civil Service interview tips.

We finished the event with a panel discussion featuring our female digital advocates, who all had unique paths into digital roles. We covered important topics such as learning and development opportunities, transferable skills, and maintaining work-life balance.

The panellists also shared insights about what they wish they had known before starting their digital careers. One of the panellists, Ffion Fox, spoke of taking note of 'sunshine moments', which emphasise the importance of

recording your achievements, whether big or small. I thought this was a beautiful way to end the day, inspiring and empowering women to believe in themselves and kickstart their own digital journeys.



#### **Reflections**

Here's what some of the attendees had to say about the day:

"The presentations were interesting and very inspirational. The speakers delivering them were incredibly engaging and enthusiastic. It was also lovely to meet others from across the organisation whom I wouldn't have had the opportunity to meet otherwise."

"I loved the networking and meeting people from across DVLA. I found the whole event really inspiring."

"I enjoyed hearing about women with careers in IT — historical and present day. I also really enjoyed getting to spend time with other women from different areas of DVLA."

#### Pursue a digital career

DVLA's <u>Digital Voices advocacy group</u> believes strongly in opportunities for all and champions digital diversity at DVLA. We support colleagues who want to build their confidence, knowledge, and skills as well as those seeking a new career path.

If a digital career interests you, why not join us at DVLA? Check <u>Civil</u> <u>Service Jobs</u> for all the latest career opportunities. You can also learn more about <u>digital careers at DVLA</u>.

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# How we're protecting and enhancing biodiversity at DVLA

Autumn is here! As we move into a season of falling leaves, foggy mornings and fireworks, we're looking back on some of our key sustainability milestones of the year so far.

From pollinating our crops to regulating the air that we breathe, the natural environment is crucial to our survival and it's important to us that we do everything we can to preserve it. At DVLA we're dedicated to protecting and enhancing biodiversity across the estate in line with our <u>Greening Government Commitments (GGC)</u>.

Our Sustainability and Environment Manager, Harry Harding, takes us through our most recent initiatives to promote and protect biodiversity across our estate...



#### No Mow May

Did you know that we've lost around 97% of wildflower meadows since the 1930s? This means that there's much less pollen and nectar for pollinating insects to survive on — at DVLA, we've made a pledge to improve this!

Since 2021, DVLA has taken part in <u>No Mow May</u>, a campaign by Plantlife calling on all lawn owners not to mow during the month of May. The movement aims to increase areas of grass and wildflowers, benefitting wildlife, and even helping to reduce pollution.

DVLA is a largely urban estate, but we're lucky to enjoy green spaces which flourish in the springtime. We've allowed the green areas of our estate to thrive during this period, providing food for pollinators like bees and butterflies, which are critical to our ecosystems and way of life. Not only do our flourishing wildflower meadows support biodiversity, they also provide a calming space for staff to enjoy nature — it's a win-win!

#### Putting down roots

Planting various species of tree is essential for an environment rich in biodiversity. As part of our commitment, we've recently planted trees across our estate that are native species. These will boost the local ecosystem by providing habitat and berries for local birds. Some of the trees we've planted include:

- Alder Buckthorn
- Common Wayfaring Tree
- Small Leaved Lime

- Common Hawthorn
- English Oak
- Common Walnut
- Field Maple

These trees are DVLA's legacy for local wildlife and will provide habitat for many years to come!

#### Plan bee!

Bees are vital to our planet and essential for our survival. Unfortunately, our busy bees are reducing in numbers due to factors such as <a href="https://habitat.loss.pollution.org">habitat loss.pollution.org</a> and <a href="https://habitat.loss.pollution.org">climate change</a>.



To support our bees, our Sustainability Team proudly maintain 2 bee colonies and are responsible for looking after the beehives, making sure the colonies stay healthy. Our bee colonies provide support to local meadow habitats by delivering pollination services.

Our goal is for the colonies to become self-sufficient and produce enough honey to last through the winter months. No Mow May also greatly benefits the bees, as it provides them with plenty of wildflowers to pollinate and collect nectar from.



#### A flourishing future

To continue our efforts in protecting and enhancing the biodiversity of our estate, it's important for us to meet the targets set out in our <u>biodiversity</u> <u>action plan</u>, which details our biodiversity objectives and how we'll achieve them.

To better understand the current condition of our estate, and how our initiatives are progressing, we use the services of qualified ecologists to conduct surveys to assess biodiversity at DVLA. Surveys include a preliminary ecological assessment, bat surveys, herpetofauna surveys and a tree survey.

The plan also contains 6 specific habitat action plans (HAPS) and 5 specific species action plans (SAPS) which focus on species and habitats that are considered priorities by the Environment (Wales) Act 2016.

We're excited to begin working on DVLA's next <u>biodiversity action plan</u>, covering 2025 to 2030. We'll be looking at how we can manage our estate to increase biodiversity through habitat creation and protecting the species who already have a home on our estate. We'll be paying a particular focus to species and habitats that have a protected status to make sure we're doing everything we can to give them the best opportunity to flourish.

Find out more about how DVLA is planning to increase biodiversity, and protect species and habitats across our estate in our <u>biodiversity action plan</u>.

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# National Apprenticeship Week at DVLA: growing talent and creating new opportunities



Today marks the start of National Apprenticeship Week 2024, which recognises the difference made by apprentices across the country. The theme for this year's campaign is 'skills for life', reflecting on how apprenticeships can develop the skills and knowledge required for a rewarding career, while helping employers to develop a workforce with skills for the future.

At DVLA, we're committed to making long-term, consistent investment in our talent pipelines. Within our digital teams, we have a clear vision which sees us established as a Centre of Digital Excellence (CoDE), not just for the services we provide but for our investment in talent, now and for the future. We've developed a generational approach to talent attraction based around 4 key pillars...

#### Inspire, attract, grow and retain

We invest in outreach, typically through local education providers and third sector organisations, to provide everyone with the opportunity to develop digital skills, no matter what their background is. This includes attending careers fairs in the region and <a href="mailto:engaging with children and young people">engaging with children and young people</a> by showcasing how fun IT and coding can be!

Our outreach programme also delivers familiarisation sessions to signpost prospective students to the apprenticeship opportunities available at DVLA. We aim to attract exciting talent, who may not have had the experience of working within the industry but can bring new and diverse ideas to DVLA.

We know that our approach to creating new opportunities and growing our own talent is working, with many learners securing a promotion or permanent position following their development journey. A great example of this is Lewis Jones, who started as an apprentice with us in 2018. He won DfT Apprentice of the Year in his first year and has since achieved 3 promotions to his current role as a Senior Software Engineer.

#### Looking back at our development programmes

Our CoDE Apprenticeship and Development programme continues to go from strength to strength and now covers 13 development programmes with academic qualifications from Level 3 to Level 7. More than 155 individuals have successfully joined DVLA through this route. Last year also saw the launch of our new Digital Academy foundation learning programme — we've already seen the first cohort successfully complete the bootcamp before joining their teams this month.

As a leading digital and technology employer, we play a critical role in supporting the development of a strong digital skills economy in the region and across Wales. This year, we're preparing to release several exciting new opportunities, including for members of staff already within the agency.

#### New year, new opportunities...

We're excited to launch our 2024 apprenticeship programme, which continues from our previous successes, as well as introducing new development schemes across several business areas. Software engineering, data engineering, data and reporting, infrastructure engineering, ethical hacking and business analysis are all areas that will have opportunities in the very near future. These 'earn as you learn' apprenticeship and development opportunities will sit alongside our Year in Industry programme and wider Digital Academy.

Recruitment has opened across a number of Year in Industry placements, and we welcome applicants from a range of backgrounds and experiences. If you have the skills to excel in digital or the experience from other careers, our apprenticeship and Year in Industry programme could be your next career milestone. View our current vacancies, including any development programmes.

Read our blog to find out more about the journey and experiences of DVLA's Year in Industry students and apprentices, who form part of the Centre of Digital Excellence.

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Drones, festivals, and coding
competitions — an update on DVLA's
STEM programme



Through our science, technology, engineering, and mathematics (STEM) volunteer programme, DVLA supports the next generation by encouraging interest in IT and STEM subjects in communities and schools across Wales.

#### STEM events

We've had a busy few years! Since the launch of <u>our STEM programme</u>, we've represented DVLA at many events, including Swansea Science Festival and the National Eisteddfod, and promoted STEM learning to children across Wales through our annual Code Challenge.

Last year, our <u>Code Challenge event</u> was a huge success with more than 300 students and teachers attending our live final, and even more joining through a live stream. It was also the first time we opened the challenge to colleges and sixth forms, and I'm pleased to say, we're doing it all again in December! But more on that later...

First, let's take a look at what we've been up to recently, including an update on our Digital Inclusion Scheme, and the events we're looking forward to in the coming months.



#### Donating laptops with our Digital Inclusion Scheme

Our Digital Inclusion scheme donates refurbished IT equipment to primary and secondary school students across Wales, providing important digital resources to the community and reducing IT waste.

So far, I'm proud to announce we've donated over 500 laptops to multiple schools in Swansea. We have another 900 laptops and 3,000 desktops ready to go to <a href="E-Cycle">E-Cycle</a>, who refurbish the equipment before it's donated.

We work closely with E-Cycle to fulfil the targets of our <u>Greening Government Commitments</u> and <u>Greening Government ICT and Digital Services Strategy</u>, aiming to reduce the amount of IT waste going to landfill to 0% and to achieve a yearly increase in the amount of IT that is reused and recycled.

On 2 June, we donated 20 laptops to <u>Race Council Cymru</u> (RCC), who promote race equality, integration and justice in Wales. RCC distributed the laptops to families who did not have access to IT for school or learning opportunities. It's so rewarding to see young people benefit from the resources they need, and I'm proud that DVLA will continue to support our communities in this way.



#### Coding at Wales' biggest music festival

In May, I teamed up with our STEM ambassadors at the In It Together Festival, where we put on coding competitions for the children attending the festival.

It was brilliant to see the children having so much fun! We ran daily coding competitions where they had the chance to use SCRATCH software to code their own festival themed game, with the winners receiving some cool prizes, including a drone and some T-shirts!

We want to introduce young people to coding and spark an interest in the world of STEM, showing them the possibilities of a career in digital. We'll also be running coding competitions at the upcoming <a href="Eisteddfod">Eisteddfod</a> in August, where our STEM ambassadors will be promoting this year's Code Challenge and encouraging students to take part. Make sure to come and check us out and you could win some tech gadgets!

Speaking of Code Challenge...



#### Save the date - it's 5 December 2023!

I'm excited to announce that one of our favourite STEM events, the <a href="Code">Code</a> <a href="Challenge">Challenge</a>, is back in December, and the good news is, entries are open now!

So, if you know of any students that have an interest in coding and enjoy being challenged, then this is the competition for them! We've got a category for each age group, giving students across Wales a chance to show off their STEM talents and win some incredible tech prizes along the way.

Primary and secondary school students can show off their skills by coding a game that follows a theme set by <u>our partners and sponsors</u>, such as climate change, road safety, or healthcare heroes. The winners will win some amazing IT equipment for their school!

We'll also be running the Commerce in Code challenge for 16 to 18 year olds. Students will get the chance to redesign our <u>STEM website</u>, putting their IT and business skills to the test. The winners will see their design on the official DVLA STEM website and they'll also will win some fantastic IT equipment for their school or college.

There will be lots of other opportunities to win prizes at the event through a prize draw, including our highly anticipated annual game of 'Beachball Bingo'! So <a href="mailto:entre today">enter today</a> and join us at the Richard Ley Development Centre on Tuesday 5 December, where we'll be streaming the event to schools across Wales and announcing all the winners.

The closing date for entries is 6 October 2023, so don't miss out!

All information on DVLA's STEM programme, including our Code Challenge, can be found on our <u>STEM website</u>. Don't forget to follow our social media accounts for all the latest updates.

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## Start your digital career with DVLA's development programmes

At DVLA, we aim to be a Centre of Digital Excellence and the best place to start a career in digital. We have several <u>development programmes</u> which provide a structured path into the digital profession. If you're looking to start or change your career, our programmes offer the latest training and professional certifications to build modern digital skills.

We train and prepare individuals to become cloud engineers, business analysts, software test engineers and more. Students can develop their cloud skills in our <u>Cloud Academy</u>, build a high degree of in demand skills as part of the <u>Business Analysis</u> programme, or gain software testing skills within the <u>Software Development Engineer in Test</u> programme.

Another example is our <u>MSc programme</u>, which allows students to study a master's degree in software engineering, while gaining work experience and on-the-job mentoring. We caught up with 2 of our recent students, Agnes Beviz and Nathan Morris, to learn how the programme helped them move into a digital career.





### What attracted you to apply for the MSc Development Programme?

**Agnes:** I was inspired to apply for a role at DVLA after listening to the <u>'How to start a career in tech' podcast by the Government Digital Service</u>. The chance to help provide a public facing, accessible digital service was interesting and motivating for me.

As I had decided to change career, finding a course with learning and development opportunities was important to me. When I discovered the MSc programme, I found that the learning opportunities were much better than other entry level software engineering roles. I also liked the idea of starting my first software engineering role as part of a cohort, so we would be able to support each other.

**Nathan:** I learned how to code about 6 months prior to applying for the programme. I intended on getting my skills to a level where I could apply for an entry level job. The MSc programme was a perfect fit for my career ambitions. Not only did it offer an MSc qualification, but it also provided valuable work experience.

After reviewing the programme information, I realised that DVLA is a leading government agency when it comes to technological innovation with a big focus on staff training and development. This was a huge plus for me.

#### What is your academic or professional background?

Agnes: I have a master's degree in physics from the University of Manchester. After university, I started working in energy research for a small community interest company in the environmental sector. I learned to code in my spare time and completed the Manchester Codes Software Engineering FastTrack programme before joining DVLA.

Nathan: I obtained a degree in accountancy and finance from Swansea University. After, I trained and qualified as a chartered certified accountant and worked in the industry for over a decade. Prior to joining DVLA, I was a finance manager but never felt fulfilled or challenged with my career choice, so I decided to change careers.

### Have you always wanted to work in digital and technology?

**Agnes:** I've always had a passion for finding technical solutions to problems and have built websites for several community organisations. When I first came across programming as part of my degree, I was unsure about digital careers. However, seeing women and LGBTQIA+ people represented in digital gave me the confidence to make my career switch.

I think it's important that minority groups have a voice in technology. I push myself to speak at digital events and forums — it enables me to share my perspective and experience, while building my confidence and skills. Since starting my role at DVLA, I spoke at the Manchester Tech Festival and released a podcast episode with Queercore.

**Nathan:** I've always been interested in technology. When I realised I no longer wanted to work in finance, I decided to switch to the digital and technology sector. Technology is used everywhere and I wanted to be a part of an organisation where it is at the forefront of its strategy.

#### How have you found the programme so far?

Agnes: The MSc development programme has been a unique opportunity for me to learn whilst gaining practical experience in a software engineering team. I've found it very rewarding to apply my newfound knowledge within teams and working through the programme alongside a cohort has also added to the experience. The invaluable support we provide each other has been great and I'm looking forward to making greater contributions within my team and getting started on our thesis projects.

Nathan: The programme has been an extremely enjoyable experience, and I find myself learning more and more each day. The skills and knowledge I've gained at university seamlessly translate into my role on the squad and have proved vital in my growth as a Software Engineer. I have now settled into my squad, and enjoy working collaboratively to complete tasks during sprints. Completing real-life tasks and learning from other members of the squad has

been the most enjoyable part of the programme so far.

#### Learn more about our development programme

If you'd like to pursue a career in digital with us, find out more about <u>DVLA digital professions and development programmes</u>. We have a range of opportunities available including our Digital Academy — if this is something that interests you, <u>read more and apply on Civil Service Jobs</u> before 11:55pm on Monday 26 June 2023.

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