

# Effective Exchange Rate Index

The effective exchange rate index for the Hong Kong dollar on Friday, November 16, 2018 is 105.7 (same as yesterday's index).

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## Senior appointment in Police Force (with photo)

Approval has been given for the appointment of the Senior Assistant Commissioner of Police, Mr Tang Ping-keung, as Deputy Commissioner of Police with effect from November 24, 2018, upon the retirement of Deputy Commissioner (Operations), Mr Lau Yip-shing.

Brief biographical notes on Mr Tang Ping-keung are set out below:

Mr Tang, 53 years old, joined the Hong Kong Police as an Inspector in 1987. He has wealth of experience in criminal investigation, international liaison as well as operational command. Between 2006 and 2008, he was seconded to INTERPOL General Secretariat in Lyon, France as a Specialised Officer. Subsequently, he was promoted in the organisation as the Head of Criminal Organisation and Violent Crime Unit.

He was promoted to Senior Superintendent in 2007 and Chief Superintendent in 2012. In 2015, he was promoted to Assistant Commissioner of Police and discharged duties as the Regional Commander, Hong Kong Island, and Assistant Commissioner, Personnel. In 2017, he was promoted to the rank of Senior Assistant Commissioner and appointed as Director of Operations.



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## **Country and Marine Parks Board to meet next Friday**

The following is issued on behalf of the Country and Marine Parks Board:

The Country and Marine Parks Board will meet next Friday (November 23) and members of the public are welcome to attend as observers. Major items for discussion include:

- \* Engagement of the Public in the Maintenance of Hiking Trails in Country Parks; and
- \* Summary reports of the Country Parks Committee and Marine Parks Committee.

The meeting will be held in Room 701, 7/F, Cheung Sha Wan Government Offices, 303 Cheung Sha Wan Road, Kowloon, at 2.30pm.

Members of the public interested in observing the meeting should contact the board secretary at 2150 6697 for seat reservation. Attendance will be accepted on a first-come, first-served basis.

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## **Aberdeen Sports Ground to reopen**

The Leisure and Cultural Services Department announced today (November

16) that all facilities of Aberdeen Sports Ground in Southern District will be reopened tomorrow (November 17) for public use, including the track facilities for jogging.

The sports ground was temporarily closed earlier for clearance and damage repair to some facilities after the passage of the typhoon.

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## **Online training course for enhancing service quality of in-service taxi drivers rolled out by TD and Committee on Taxi Service Quality**

The Transport Department (TD) and the Committee on Taxi Service Quality (CTSQ) today (November 16) rolled out an online training course for enhancing the service quality of in-service taxi drivers and encouraged taxi drivers to actively join the training course to boost their customer service skills.

The training course is composed of five short videos covering communication skills and building relationship with passengers; handling customer conflicts; basic customer service skills; introduction to the relationship between taxi owners/management agents and drivers; and knowledge about wheelchair accessible facilities in taxis.

The first three units of the training course are now available on the webpages of the [TD](#) and the [CTSQ](#), as well as the [TD's YouTube Channel](#). In-service taxi drivers can view the videos at any time and download them free of charge. As for the remaining units of the training course, they will be available by end of this year.

To encourage taxi drivers' active participation in the training course, taxi drivers who have completed the course may opt to attend a written test arranged by the TD free-of-charge. As a token of encouragement, they will be presented with a certificate of recognition by the TD and the CTSQ if they pass the test. The TD and the CTSQ will announce the enrollment details on their websites in late December.