

Early closure of Smart Identity Card Replacement Centres

The Immigration Department (ImmD) announced today (November 16) that as public transport services and some major traffic lines have been seriously affected, all nine Smart Identity Card Replacement Centres (SIDCCs) of the ImmD will be closed at 9pm. Members of the public who have appointments for today may proceed to the SIDCCs at an earlier time today or on later days for identity card replacements and they need not make another appointment. Subject to the actual circumstances of various districts, individual Replacement Centres may close earlier at any time. Before proceeding to Replacement Centres, applicants are advised to browse the latest Government press release, or to call the Replacement Centres during working hours.

Replacement Centre	Address	Telephone
1. Hong Kong Island Smart Identity Card Replacement Centre	Room 200, 2/F, Shui On Centre, 6-8 Harbour Road, Wan Chai	3521 1688
2. East Kowloon Smart Identity Card Replacement Centre	Unit 1, 2/F, Manulife Financial Centre and Unit 1B, 3/F, Manulife Financial Centre, Tower A, 223-231 Wai Yip Street, Kwun Tong	3150 8288
3. West Kowloon Smart Identity Card Replacement Centre	12/F, Gala Place, 56 Dundas Street, Mong Kok	3520 4100
4. Tsuen Wan Smart Identity Card Replacement Centre	Shop S201, 2/F, Smartland, 50 Texaco Road, Tsuen Wan	3150 8308
5. Sha Tin Smart Identity Card Replacement Centre	Shop G26, G/F & Shop 123, 1/F, Kings Wing Plaza 1, 3 On Kwan Street, Sha Tin	3150 8500
6. Sheung Shui Smart Identity Card Replacement Centre	7/F, Spot, 48 Lung Sum Avenue, Sheung Shui	3150 8600
7. Tuen Mun Smart Identity Card Replacement Centre	Shop L414B, Level 4, Leung King Plaza, Leung King Estate, 31 Tin King Road, Tuen Mun	3150 8668
8. Yuen Long Smart Identity Card Replacement Centre	Shop 50, G/F, Manhattan Plaza, 23 Sai Ching Street, Yuen Long	3150 8618
9. Tseung Kwan O Smart Identity Card Replacement Centre	Shop 20-26, G/F, Corinthia by the Sea, 23 Tong Yin Street, Tseung Kwan O, Sai Kung	3150 8690

[Early closure of methadone clinics today](#)

Taking into consideration transportation service disruptions, and to ensure the safety of patients and staff members, the Department of Health today (November 16) announced that its methadone clinics with evening services will be closed earlier at 9pm today.

Please visit the following website for the information of methadone clinics: www.dh.gov.hk/english/tele/tele_chc/tele_chc_mc.html.

[Commissioner of Police inspects Police College passing-out parade \(with photos\)](#)

The Commissioner of Police, Mr Lo Wai-chung, inspected a passing-out parade of probationary inspectors and recruit police constables as a reviewing officer at the Hong Kong Police College today (November 16).

In his speech, Mr Lo encouraged the passing-out officers to stand firm to their values, stay honest and aboveboard, and keep confident, in order to rise to the challenges arising from threats on public safety and order under the current social unrest.

He said: "We must not forget our aspirations in joining the Force, which is to complete the solemn missions of upholding the rule of law and fighting crimes."

Mr Lo mentioned that the overall crime figure in 2018 dropped to 54,225 cases, the figure was the lowest since 1974. It could only be achieved by the joint efforts of Police and the general public. He hoped Police would continue to adhere to the people-oriented principle in serving the community, so as to keep Hong Kong safe and stable.

He also noted that a number of surveys in recent years showed that the public has full confidence in the Force as people's satisfaction rate on Police service was getting new high in the surveys. The Police Service Satisfaction Survey in 2018 showed that 84 per cent of the respondents were satisfied with Police's overall service performance. It's the highest percentage among similar surveys since 2000. Nearly 80 per cent of the

respondents expressed confidence in the Force in the Public Opinion Survey conducted in 2018 as well.

Mr Lo said that although a series of incidents occurred in the past few months have brought great challenges to the relationship between Police and the community, as long as the Force stays united and remains steadfast, discharges duties in an honest and aboveboard manner, and continues to enforce the law impartially, the Force will certainly have the support and trust from Hong Kong citizens and tide over the current difficulties one day.

Upon leaving the Force after more than a third of a century of service, Mr Lo said: “My heart is always with the Force. It is my greatest honour to be able to lead this world-class professional police force.”

In closing, he quoted classical Cantonese lyrics and hoped Hong Kong people could stay united to make Hong Kong a better place.



All lanes of Tolo Highway re-open

The clearance on Tolo Highway has been completed today (November 16) and traffic has resumed. All lanes of Tolo Highway southbound and northbound have been re-opened.

Road users are advised to pay attention when they pass by the location concerned.

All lanes of Tolo Highway re-open gradually

Last night (November 15), Tolo Highway was again maliciously blocked by rioters. For the safety of citizens and road users, Police have collaborated with other government departments to clear the debris on Tolo Highway this morning (November 16). All lanes of northbound Tolo Highway are now re-opened and lanes of southbound will also be re-opened soon.

Police appeal to all members of the public not to throw any object off the bridge or conduct any illegal acts posing threat to road users. Drivers are advised to pay attention when they pass by the location concerned.