

Special arrangements for cross boundary transport

The Government announced today (January 28) the following special arrangements for cross-boundary transport services in order to reduce the risk of the spread of the novel coronavirus in the community.

Cross-boundary railway

The services of Hong Kong section of the Guangzhou-Shenzhen-Hong Kong Express Rail Link and the Intercity Through Train will be suspended from January 30. West Kowloon Station will also be closed for extensive cleansing until further notice. Those passengers who bought the tickets should retain the tickets or receipts. Full refund will be arranged. MTR Corporation Limited would announce the refund arrangement.

For the cross-boundary arrangements via Lo Wu and Lok Ma Chau Spur Line of the East Rail Line, the Government understands that there is still a travelling need for some members of public and thus there is no immediate plan to suspend its service.

Land-based cross boundary transport

Due to the suspension of immigration clearance service for passengers and cross boundary private cars at Sha Tau Kok and Man Kam To Control Points, cross boundary coaches using these two control points will also suspend the service at the same time. Besides, cross boundary private cars and hire cars also cannot use the control points concerned.

With effective from January 30, cross boundary coach and shuttle bus services (including the short-haul cross boundary coach service at Huanggang Port, Yellow Bus and Gold Bus) using crossings other than the Sha Tau Kok and Man Kam To Control Points (i.e. the Lok Ma Chau Control Point, Shenzhen Bay Port and Hong Kong-Zhuhai-Macao Bridge Hong Kong Port) will reduce the service frequency, passengers should pay attention to the Government's latest announcement about the cross boundary transport news and approach the operators concerned enquiring about the service arrangement.

Aviation services

From January 30, four local airlines, including Cathay Pacific Airways, Hong Kong Airlines, Cathay Dragon and Hong Kong Express, will gradually reduce their scheduled passenger flights between Hong Kong and 24 Mainland destinations from about 480 flights weekly to about 240 flights until further notice.

The airlines will announce details of the arrangements on their websites and assist the affected passengers to rebook, cancel and reroute their

tickets. All flights between Hong Kong and Hubei Province have been suspended since January 24.

The Hong Kong Special Administrative Region Government has also contacted the relevant Mainland authority and airlines for reducing gradually about half of the passenger flights between Hong Kong and the Mainland destinations. The relevant airlines will announce details of the arrangements.

Cross-boundary ferry

From January 30, the cross-boundary ferry services of China Ferry Terminal at Tsim Sha Tsui and Tuen Mun Ferry Terminal of the Marine Department will be suspended until further notice.

Meanwhile, there may be frequency adjustments to the services going to and from Hong Kong-Macau Ferry Terminal at Sheung Wan. Please refer to announcements which may be made by the operators from time to time.

Services by Security and Guarding Services Industry Authority Secretariat to be suspended from tomorrow

The following is issued on behalf of the Security and Guarding Services Industry Authority Secretariat:

Following the activation of the Emergency Response Level under the "Preparedness and Response Plan for Novel Infectious Disease of Public Health Significance", and to minimise the risk of spread of the novel coronavirus, the services by Security and Guarding Services Industry Authority Secretariat at Room 813, 8/F, Kowloon East Government Offices, 12 Lei Yue Mun Road, Kwun Tong will be temporarily suspended from tomorrow (January 29) until further notice.

For enquiries, please contact at 2801 6181.

Hong Kong Customs maintains necessary services

Special work arrangement for government departments will be implemented starting from tomorrow (January 29) in order to reduce the risk of the spread of the novel coronavirus in the community. Apart from maintaining customs clearance at the boundary control points which are remained open, Hong Kong Customs today (January 28) announced that the Customer Service Centre located on the third floor of the Customs Headquarters Building in North Point will also remain open as usual in order to facilitate members of the public and industry practitioners to submit their applications to the department.

Services in LandsD's offices suspended

In view of the special work arrangement of the Government in order to reduce the spread of novel coronavirus in the community, the Lands Department (LandsD) announced today (January 28) that public services in all LandsD offices will be suspended from tomorrow (January 29) until February 2. The public services include map sale counters, submission of application forms, enquiry and complaint through telephone or counter services, collection of compensation for land resumption, payment of government rent and premium, deposit of land boundary plans and survey record plans, and inspection of a full list of Authorised Land Surveyors.

The public can purchase most map products from the HKMS 2.0. Payment of government rent and land premium etc. can also be made through online or other electronic payment means.

Temporary closure of offices of Official Receiver's Office

To implement the special arrangement for Government departments after the Lunar New Year holidays that was announced today (January 28), all offices of the Official Receiver's Office will be temporarily closed from tomorrow (January 29) and our services will be suspended until further

notice.

Members of the public may access some of our services through the following means: –

- (a) online search service at GovHK for search for records of bankruptcy/compulsory winding-up cases (Note: Records are updated to the close of the last normal working day);
- (b) telephone our hotline at 2867 2448 for general enquiries and recorded information;
- (c) visit our website at www.oro.gov.hk for information relating to bankruptcy/compulsory winding-up; and
- (d) general enquiries and submission of documents (other than court documents) may be made by mail or by email at oroadmin@oro.gov.hk or by fax at 3105 1814.

For any urgent matters or assistance required, members of the public may contact hotline of the Official Receiver's Office on 2867 2448.