

Suspension of postal service for items containing goods to the United States

Hongkong Post announced today (February 5) that the acceptance of postal items containing goods destined to the United States is suspended with immediate effect. Services for postal items containing documents only will not be affected. For items containing goods that have entered into the United States on or after February 4, 2025, Hongkong Post will arrange for their return to the senders upon receipt of return of such items from the postal administration of the United States.

As advised by the postal administration of the United States, Hongkong Post shall not dispatch any postal items containing goods destined to the United States with immediate effect, unless a "formal entry" has been completely and accurately filed with the United States Customs and Border Protection in accordance with United States law. Postal items containing goods which entered into the United States on or after February 4, 2025 would be returned to Hong Kong.

A "formal entry" requires necessary import documents and payment of duties made through a customs broker which, all along, applies only to commercial shipments but not to postal items.

Hongkong Post will continue to examine and assess carefully the new requirement to address the issue. For enquiries, members of the public may call the Hongkong Post enquiry hotline at 2921 2222.