

Special service arrangements for Hong Kong Registration of Persons Office and Kowloon Registration of Persons Office today

The Immigration Department (ImmD) said today (February 18) that, given the occurrence of preliminarily confirmed COVID-19 cases involving one Assistant Clerical Officer (ACO) and two ACOs responsible for registration of identity cards respectively at Hong Kong Registration of Persons Office and Kowloon Registration of Persons Office, the service at the said offices is suspended today in the morning. After a thorough cleaning and disinfection of the offices, the service will resume today in the afternoon at 1pm. During the service suspension, members of the public in need may contact 3521 6565 for enquires. Alternatively, they may send their enquiries by email to enquiry@immd.gov.hk or by fax at 2877 7711.

The ImmD has arranged the staff of the offices to undergo COVID-19 testing. The ImmD will continue to maintain close liaison with the Centre for Health Protection (CHP) of the Department of Health and actively co-operate with the CHP's quarantine arrangements. The ImmD has also reminded its staff to pay attention to personal hygiene and stay vigilant. Staff have been reminded to seek medical advice and inform the department as soon as possible if feeling unwell.