

Special arrangements for FSD's fire protection work

In view of the severity of the local epidemic situation, the Government needs to take further measures in order to significantly reduce the flow of people and social contacts to stop COVID-19 from further spreading in the community. Starting from tomorrow (July 20), fire protection units of the Fire Services Department (FSD) will provide emergency services and essential public services. The FSD will make special arrangements for licence and acceptance applications. Meanwhile, the Shroff Office of the Licensing and Certification Command Headquarters located on 5/F, Fire Services Headquarters Building will also provide limited services. To reduce social contact, members of the public are encouraged to settle payments electronically as much as practicable. For further details, please refer to the payment methods contained in the payment notice.

For enquiries regarding licensing matters, including fire services certificate, dangerous goods licence, application for dangerous goods vehicle inspection, fire service installations acceptance inspection, compliance inspection of ventilating system and fee payment, please call hotline 2733 7619 during office hours.

Regarding matters relating to the collection of building plans at the Fire Safety Command Headquarters on 7/F, Fire Services Headquarters Building, please call 2170 9665 during office hours for special arrangement if necessary.

For complaints regarding fire hazards or dangerous goods, please call the FSD Complaint Hotline 2723 8787.