

Special arrangements for FSD's fire protection work

In view of the latest development of the local epidemic situation, the Government needs to take further measures in order to significantly reduce the flow of people and social contacts to stop COVID-19 from further spreading in the community. The fire protection units of the Fire Services Department (FSD) will maintain basic public services. For enquiries regarding licensing matters, including fire services certificates, dangerous goods licences, applications for dangerous goods vehicle inspections, fire service installations acceptance inspections, compliance inspections of ventilating systems and fee payments, please call the hotline 2733 7619 during office hours.

Meanwhile, starting from tomorrow (January 26), the Shroff Office and Receipt and Dispatch Counter of the Licensing and Certification Command Headquarters on the 5/F, Fire Services Headquarters Building (hotline during office hours 2733 7619), and the Receipt and Dispatch Counters of the Fire Safety Command Headquarters on the 7/F, Fire Services Headquarters Building and other fire protection units (hotline during office hours 2170 9665), will provide services from 10am to 12.30pm and from 2pm to 4pm on Mondays, Wednesdays and Fridays. In order to reduce social contact to contain the spread of the disease, members of the public are encouraged to settle payments electronically as much as practicable. Details of the payment methods are contained in the payment notice.

For complaints regarding fire hazards or dangerous goods, please call the FSD Complaint Hotline 2723 8787.