

SmartPLAY system to temporarily suspend service during system upgrading

The Leisure and Cultural Services Department announced today (April 3) that, for continuous service improvement, the SmartPLAY system will be temporarily suspended from 10.30am to 4.30pm on April 8 (Tuesday) for system upgrading. Users who plan to use the system to book facilities or enrol in recreation and sports programmes on the above-mentioned date are advised to use it before or after the suspension period.

Since the SmartPLAY website (www.smartplay.lcsd.gov.hk/home), the mobile app (My SmartPLAY), Smart Self-service Stations and self check-in devices will be suspended during system upgrading, users who wish to use leisure facilities or participate in recreation and sports activities during that period should bring their identity documents and present them to the venue staff or the activity instructor for check-in. Details are provided on the SmartPLAY dedicated website (www.smartplay.lcsd.gov.hk/website/en/index.html).