

## Scam alert related to banks

The following is issued on behalf of the Hong Kong Monetary Authority:

The Hong Kong Monetary Authority (HKMA) wishes to alert members of the public to the press releases issued by the banks listed below relating to fraudulent websites, internet banking login screens, phishing emails or other scams, which have been reported to the HKMA. Hyperlinks to the press releases are available on [the HKMA website](#).

| Bank                                                   | Type of Scam                                           |
|--------------------------------------------------------|--------------------------------------------------------|
| The Bank of East Asia, Limited                         | Fraudulent website and internet banking login screen   |
| Shanghai Commercial Bank Limited                       | Fraudulent website and internet banking login screen   |
| Chong Hing Bank Limited                                | Fraudulent websites and internet banking login screens |
| Bank of China (Hong Kong) Limited                      | Fraudulent websites and internet banking login screens |
| Industrial and Commercial Bank of China (Asia) Limited | Phishing instant messages                              |

The HKMA wishes to remind the public that banks will not send SMS or emails with embedded hyperlinks which direct them to the banks' websites to carry out transactions. They will not ask customers for sensitive information, such as login passwords or one-time password, by phone, email or SMS (including via embedded hyperlinks).

Anyone who has provided his or her personal information, or who has conducted any financial transactions, through or in response to the scams concerned, should contact the relevant bank with the information provided in the corresponding press release, and report the matter to the Crime Wing Information Centre of the Hong Kong Police Force at 2860 5012.