Relief security guard of outsourced agency of Cash Payout Scheme Secretariat tests positive for COVID-19

The Cash Payout Scheme Secretariat today (August 3) learned that a relief security guard of its outsourced agency has tested positive for Coronavirus Disease 2019 (COVID-19).

The relief security guard works at the Cash Payout Scheme Secretariat on 17/F, Pioneer Centre, 750 Nathan Road, Mongkok for security duties. He last performed duties in the office on July 30 and has no recent travel history. He had been wearing masks when performing duties and had strictly complied with the various disease preventive measures implemented by the Cash Payout Scheme Secretariat. A family member of the relief security guard was confirmed as having COVID-19 on August 1, so he was arranged to undergo testing for the virus and was notified by the Centre for Health Protection (CHP) today of the positive test result.

In accordance with the special work arrangements of the Government, the Cash Payout Scheme Secretariat has suspended all counter services and interview appointments since July 20. The Cash Payout Scheme Secretariat, including its common areas, has been fully cleaned and sterilised in accordance with the guidelines of the CHP. For enquiries on the Cash Payout Scheme, members of the public may contact the Secretariat via email (enquiry@cashpayout.gov.hk) or leave a message at the telephone recording system of the hotline 3106 0740 which will be answered as soon as practicable.

During the pandemic, the Cash Payout Scheme Secretariat has been strictly implementing various disease prevention measures, including measuring the body temperature of people entering the office, providing masks and other personal protective equipment for staff, requesting staff to wear masks when in the office, and stepping up cleaning and sterilising measures for the workplace.

The Cash Payout Scheme Secretariat will continue to maintain close liaison with the CHP. Staff have been reminded to pay attention to personal hygiene and to stay vigilant. They should seek medical advice and inform the Secretariat as soon as possible if feeling unwell.