

Registration and application for amendment of registration records for 2022 (Phase II) Consumption Voucher Scheme to close on July 23

The registration for the 2022 (Phase II) Consumption Voucher Scheme (Scheme) will close on Saturday (July 23). The Government spokesman today (July 21) reminded eligible persons who have not registered before, and existing registrants who want to change their stored value facility (SVF) account for receiving consumption vouchers under Phase II to grasp the time to complete the procedure through the electronic registration portal in the Scheme website (www.consumptionvoucher.gov.hk) or one of the temporary service centres (Note).

For existing registrants who do not want to change the SVF account, the Government will later conduct checking on their eligibility according to the eligibility criteria announced on June 13. All registrants will receive notification on the checking result by SMS issued through the specified telephone number (+852 6059 1120). People may also enquire about their checking result through the interactive voice response system of the hotline 18 5000. Eligible registrants will be disbursed with electronic consumption vouchers by instalments starting from August 7.

The spokesman said that registrants who wish to submit representations after being notified that they are not eligible may download the "[Application Form for Review](#)" from the Scheme website or obtain it through the Scheme hotline 18 5000. They should return the completed application form together with relevant documents through the following channels within 14 days after receipt of the SMS notification:

- (1) by post to the "Consumption Voucher Scheme Secretariat" at P.O. Box 185000, General Post Office, Hong Kong;
- (2) by fax (number 3106 0701);
- (3) by email (enquiry@consumptionvoucher.gov.hk); or
- (4) by hand to the eight temporary service centres located in Hong Kong Island, Kowloon and the New Territories or the "Consumption Voucher Scheme Secretariat" on 17/F, Pioneer Centre, 750 Nathan Road, Mong Kok, Kowloon. The temporary service centres will be opened from 9am to 6pm from Monday to Saturday (except public holidays) until August 13.

The Secretariat will issue SMS to confirm receipt of the review application. Under normal circumstances, the Secretariat will notify the applicant in writing of the review result within six weeks.

People may visit the [Scheme website](#) or call the hotline 18 5000 for details about the Scheme.

Note:

The addresses of the eight temporary service centres are as follows:

Hong Kong Island

1. 20/F, West Exchange Tower, 322 Des Voeux Road Central, Sheung Wan (MTR Sheung Wan Exit A1)
2. Unit 1202, 12/F, Olympia Plaza, 255 King's Road, North Point (MTR Fortress Hill Exit B)

Kowloon

3. Units 601 – 602, 6/F, 9 Wing Hong Street, Cheung Sha Wan (MTR Lai Chi Kok Exit C)
4. Units 1834 – 1838, 18/F, Pioneer Centre, 750 Nathan Road, Mong Kok (MTR Prince Edward Exit B2)
5. Unit 1004, 10/F, Kwun Tong View, 410 Kwun Tong Road, Kwun Tong (MTR Kwun Tong Exit A2)

New Territories

6. Unit 2310, 23/F, Metropole Square, 2 On Yiu Street, Shek Mun, Sha Tin (MTR Shek Mun Exit C)
7. Units 3301 – 3303, 33/F, The Octagon, 6 Sha Tsui Road, Tsuen Wan (Near MTR Tsuen Wan West Station)
8. Tseng Choi Street Community Hall, 27 Tseng Choi Street, Tuen Mun San Hui, Tuen Mun (Next to Light Rail Transit San Hui Stop)