

Public to vote for Best Home Affairs Enquiry Centre

The Home Affairs Department (HAD) will conduct a voting exercise for the 20 Home Affairs Enquiry Centres (HAECs) from December 5 to January 4. Members of the public who visit the HAECs are invited to assess the service standard of the visited HAEC with a view to electing the Best HAEC.

A spokesman for the HAD said today (December 3), "By conducting this voting exercise, the department would like to give recognition to front-line staff who excel themselves in the delivery of public enquiry services, and encourage them to serve the community in a professional manner and further upgrade the service standard of the HAECs, which serve as a bridge between the department and members of the public."

Members of the public participating in the voting will rate various key aspects of performance of the visited HAEC. Awards will be fully determined by the scores awarded by the public.

A total of eight awards will be presented. Voting results will be announced through the [department's website](#) and the awards presentation ceremony will be held in mid-2019.