

Public invited to vote in Taxi Service Commendation Scheme 2024

The Transport Department (TD) said today (February 1) that the Taxi Service Commendation Scheme 2024 will be open for public voting starting from today. Members of the public are welcome to cast their votes online by May 31 through the Committee on Taxi Service Quality's (CTSQ) website (www.ctsq.org.hk/voting) or by scanning the QR code on the scheme's publicity material (see Annex).

Jointly launched by the CTSQ and the TD, the scheme has received a record high number of over 1 400 nominations in total for the Quality Taxi Drivers and Good Driver, Good Service awards. Among them, 70 nominees for the Quality Taxi Drivers award and six for the Good Driver, Good Service award were shortlisted for public voting. After the end of public voting, a professional assessment panel will evaluate the driving records, conduct, in-service training records, commended behaviour and passengers' satisfaction of the drivers, as well as the management on taxi service quality, application of advanced technology in enhancing the efficiency and quality of taxi service, and social responsibility of the management teams.

Twenty nominees for Quality Taxi Drivers and two for Good Driver, Good Service obtaining the highest combined scores from the public voting and professional assessment panel will receive the awards, while the driver given the highest score from public voting will be named the Most Popular Taxi Driver. In addition, the taxi service management team with the highest score from the panel will receive the Quality Taxi Service Management Team award.

A spokesman for the TD appealed to members of the public and tourists to vote and join hands to recognise the quality taxi services provided by trade practitioners and enhance the image of the industry. Apart from promotional materials displayed inside taxi compartments, at other modes of public transport and the information plates at taxi stands, the scheme is also publicised through the TD's website, the HKeMobility mobile application and collaboration with the Hong Kong Tourism Board.