

Provision of services in LandsD's offices

In view of the extension of special work arrangement of the Government, the Lands Department (LandsD) today (February 1) announced that arrangement would be made for staff to work from home as far as possible to reduce the risk of spread of novelcorona virus in the community. From February 3 to 9, all LandsD offices would maintain basic public services on limited scale, including provision of services for receipt and delivery of documents at counters and enquiry telephone lines between 1 pm and 5 pm from Monday to Friday during the period. Online services would also be maintained as normal. The public may continue to make enquiries or complaints through internet though it may take a longer time for LandsD to process and reply. Other counter services, including counter enquiry, payment of government rent and premium, map sales counters, collection of compensation for land resumption, deposit of land boundary plans and survey record plans, and inspection of a full list of Authorised Land Surveyors etc, will continue to be suspended.

Appeal is made to the public to minimise visiting LandsD's offices in person for services as far as possible unless necessary. The public can purchase most map products from the HKMS 2.0, pay Government rent and land premium and file enquiries or complaints as well as requests for service through online or other electronic payment means.