

Probate work moves to courts and tribunals service centre

- User satisfaction for online service at 92%
- All digital probate work now to be managed at service centre
- Birmingham Probate Registry to close on 31 August 2019

Following the launch of the digital probate service in July 2018, more than 20,000 applications have been received with user satisfaction at 92%.

The Birmingham Courts and Tribunal Service Centre will now process all online applications, while new paper applications received by post will be redirected to the Newcastle Registry Office.

The existing probate registry based at the Priory Courts in Birmingham will close on 31st August 2019 and all affected staff have been redeployed within HM Courts and Tribunals Service.

Service centres are being set up as part of a £1 billion reform programme delivered by HMCTS. These bring trained expertise together under one roof and use technology to solve queries more efficiently.

New paper cases can now be sent to Newcastle District Probate Registry, No 1 Waterloo Square, Newcastle-Upon-Tyne, NE1 4DR. People wishing to hand-deliver paper copies or documents in Birmingham will still be able to do this at the old Birmingham registry, at The Priory Courts, 33 Bull Street, B4 6DU.