

Prince of Wales Hospital achieves accreditation under China's International Hospital Accreditation Standards (2021 Version) (with photo)

The following is issued on behalf of the Hospital Authority:

The spokesperson for the Hospital Authority (HA) today (March 12) announced that Prince of Wales Hospital (PWH) has been successfully accredited under China's International Hospital Accreditation Standards (2021 Version). It is one of the public hospitals in the first batch to obtain such accreditation.

The Chief Executive of the HA, Dr Tony Ko, said, "The accreditation of the Prince of Wales Hospital is a testament to its high-standard management and quality services. The HA will continue to co-ordinate with more public hospitals to participate in the accreditation process to ensure the quality of healthcare services in public hospitals meets international standards.

"I would like to express my sincere gratitude to the expert team from the Shenzhen Hospital Accreditation Research Center and the local experts for their collaboration in formulating the regional operating manual for Hong Kong. These guidelines ensure the evaluation standards are relevant and applicable to Hong Kong. During the consultancy visit and on-site survey, the experts provided valuable suggestions that are significant for our ongoing efforts to improve healthcare quality."

Experts from the Shenzhen Hospital Accreditation Research Center, who are responsible for the accreditation, praised PWH's leadership for their dedication to healthcare quality and technical management. They highlighted the hospital's strong focus on patient safety and risk management, as well as its commitment to community engagement, all of which were crucial for obtaining accreditation. The expert team also commended the hospital for its robust management structure, efficient emergency response capabilities, commitment to patient-centred care, and continuous innovation in healthcare technology and service models. These factors were recognised as essential foundations for a hospital seeking international accreditation.

The Hospital Chief Executive of PWH, Dr Chung Kin-lai, expressed gratitude to the Health Bureau and the HA Head Office for their support. He said, "This accreditation reaffirms that the services and management standards at PWH have reached international levels and are aligned with national standards.

"We consider this accreditation a significant opportunity to evaluate our existing services thoroughly. We welcome feedback and recommendations

from experts, aiming to transform their insights into motivation for improvement. This will help us cultivate a culture of continuous quality improvement, ultimately enhancing our overall services comprehensively."

PWH will strengthen both its hospital and departmental management frameworks, enhance humanistic care initiatives, improve emergency preparedness, and remain committed to optimising healthcare technology and service models. Furthermore, the hospital will continue to deepen its community engagement, utilising community resources to provide more compassionate and thoughtful care to patients.

Dr Chung said, "Accreditation is not the end but rather a new beginning for our continuous progress. I extend my heartfelt thanks to all hospital staff for their efforts over the past year in preparing for the accreditation, which enabled PWH to achieve this milestone smoothly. PWH will continue to uphold the spirit of continuous improvement and provide high-quality healthcare services to Hong Kong people."

In line with the policy direction regarding hospital accreditation put forward in the Chief Executive's Policy Address, PWH and Pamela Youde Nethersole Eastern Hospital (PYNEH) had implemented the hospital accreditation programme by adopting the China's International Hospital Accreditation Standards (2021 Version) earlier. PYNEH has already achieved the relevant accreditation in December 2024.

