OGCIO responds to media enquiries on CMMP

     In response to media enquiries on the Centrally Managed Messaging Platform (CMMP), the Office of the Government Chief Information Officer (OGCIO) said the following today (May 9):

     The OGCIO invited tenders for a system integrator to provide an email solution for the new CMMP through an open tender exercise last year. Tenders from local, overseas and Mainland companies are normally accepted in open tendering. In accordance with the Government's established tendering procedures, the relevant tenders were vetted by the Central Tender Board to ensure fairness and the proper use of public funds. The contract was awarded to Richinfo Technology Co Ltd in late February 2018 and the tender result was subsequently gazetted.

     Richinfo is a member of the Microsoft Partner Network. As the system integrator, Richinfo adopted the Microsoft Exchange email solution instead of using its self-developed RichMail system as rumoured.

     The service scope of Richinfo covers the installation, integration and maintenance of Microsoft Exchange and provision of assistance to the Government in system migration.

     The contractor has no access to any emails or user data in the systems in carrying out system integration, migration and maintenance work. Actual system operation and execution of system migration will only be performed by OGCIO personnel.

     All government emails are managed by government personnel and stored in government-owned data centres located in Hong Kong. They are also protected by multiple layers of security defence, including encryption of sensitive emails, to avoid data leakage.