

Official Receiver's Office provides limited public services starting from February 3

To align with the special work arrangement announced by the Government on January 31 to reduce the risk of the spread of the novel coronavirus in the community, the Official Receiver's Office (ORO) announced today (February 1) the provision of basic and limited public services to members of the public from February 3 until further notice as follows:

All offices of the ORO will be open between 9.30am and 4pm from Monday to Friday. The waiting/processing time for the services provided by the ORO may be longer as the provision of services will be scaled down.

Given the situation of the novel coronavirus infection, after resumption of limited services of the ORO, members of the public are advised to avoid coming to the offices of the ORO in so far as is possible. They can make use of the electronic services of the ORO and to contact the ORO by:

- (a) telephone (hotline number 2867 2448);
- (b) email (oroadmin@oro.gov.hk); or
- (c) fax (fax number: 3105 1814).

Members of the public who have appointments with this office will be notified of an alternate appointment date as soon as possible.