

News story: New training and development framework awarded

The new Managed Learning Services agreement, developed by Crown Commercial Service (CCS), is estimated to save the public sector around £30 million, with SMEs set to receive more than half of the total investment.

Managed Learning Services enables public bodies including government departments, local councils, NHS Trusts and the emergency services to procure training courses and services from general interest subjects like data protection to more specialist training, getting the best deal for public bodies as they develop their staff.

The framework agreement will run for three years with the option of extending by another year.

How will it work?

The single supplier framework has been awarded to Capita, who have guaranteed that more than half of the spend through the framework will be subcontracted through smaller, specialist training providers, helping to ensure that SMEs can benefit from working with the public sector.

The framework brings the following benefits to public sector organisations:

- Greater choice and flexibility to suit individual needs
- Transparent pricing with a simple structure allowing public sector bodies to only pay for what they use, ensuring the best value for money
- Bigger savings – building on the success of the previous framework, customers can expect further savings due to the new tiered pricing approach
- A continuously developed catalogue of public sector commonly required courses

Lotting structure and services

The multi-tiered model includes the following services:

- Tier 1 – Learning Portal and Catalogue – a free to access, secure, web-based public learning portal, hosting a catalogue of courses in a broad range of subject areas, which can be used either off the shelf or customised to meet specific needs
- Tier 2 – Sourcing Services – source learning requirements that provide best value for money across all subject areas, and learning platforms, from traditional to leading-edge

- Tier 3 – Administration and Support Services – deliver customer-focused, end-to-end, scalable administration and learner support solutions
- Tier 4 – Contract Management Services – a single point of contact for the ongoing relationship and performance management of third party learning and development suppliers

In addition to the core services above there are the following additional services:

- Learning Consultancy
- Project Management
- LMS Systems Development

To find out more, [visit the Managed Learning Service pipeline pages](#).