

London office closed

News story

Customer filing services suspended until further notice.



Following the introduction of new restrictions, as part of the national lockdown in England, the IPO's London office has been closed to all but critical workers with immediate effect.

This means that customers are unable to gain access to file in person. It also means that the London post room is not operating so no paperwork will be processed after today (Thursday 7 January).

If customers need to submit papers by post then Concept House, our Newport office, remains open.

The London office will remain closed at least until 18 February when current restrictions will be reviewed.

If you have any further questions please contact our Information Centre on 0300 300 2000 or at information@ipo.gov.uk.

Published 7 January 2021