

## LegCo Panel on Public Service conducts duty visit to Shenzhen (with photos)

The following is issued on behalf of the Legislative Council Secretariat:

The Legislative Council (LegCo) Panel on Public Service conducted a duty visit to Shenzhen today (May 26) to gain insight into the developments in the use of artificial intelligence (AI) for assisting public officers in handling government administrative work. The Secretary for the Civil Service, Mrs Ingrid Yeung, and other government officials also participated in the visit.

Members visited the Government Services and Data Management Bureau of the Shenzhen Municipality in Futian District in the morning to learn about how the local government has introduced "AI digital employees" to assist public officers in their work. The system began development in 2023 and utilised DeepSeek to enhance the capability of its large language model for public administration early this year. Members were informed about how public officers make use of the "AI digital employees" installed on computers and mobile phones, including for drafting official documents and handling public cases more efficiently.

Members then visited the Shenzhen Government Service Center and received a briefing by its representatives on how AI is used for providing various public services. During the visit, Members observed the services provided by the Center, and learned about the operation of the platform for addressing public concerns.

Members went to the Shenzhen Intermediate People's Court in the afternoon to learn about the operation of the nation's first "Vertical Domain-specific Large Model" dedicated to judicial trials, which was established last year. Members observed the use of the AI-Enhanced Adjudication Assisting System, and exchanged views with representatives of the Court. The system covers the legal processes of civil, criminal and administrative litigation, helping judicial officers analyse case details, summarise facts and clarify points of contention. It also assists judges in accurately citing authoritative precedents in their rulings.

Members also toured an innovative and technology company in Nanshan District to learn how AI is being used to enhance the efficiency of legal services. The company specialises in providing enterprises with large-model services and solutions for legal compliance. Members received a briefing from company representatives on innovations in the legal services sector, followed by an exchange session.

Members who participated in the duty visit were the Chairman of the Panel, Ms Nixie Lam, the Deputy Chairman of the Panel, Mr Benson Luk, Panel members Ms Doreen Kong, Dr Johnny Ng, Mr Lam San-keung, Mr Dennis Leung, Mr

Kingsley Wong, and Dr So Cheung-wing; as well as a non-Panel member Ms Maggie Chan. They returned to Hong Kong in the evening.

