

Latest arrangements on HAD services

In light of the special work arrangements for government departments, the Home Affairs Department (HAD) announced today (February 8) the latest arrangements for its services starting from February 10 (Monday). Details are as follows:

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The Home Affairs Enquiry Centres (HAECs) (except for the Sham Shui Po HAEC, which closed earlier for maintenance works) will be open between 11am and 3pm from Monday to Friday (between 11am and 3pm on Monday, Wednesday and Friday only for the HAEC in Mui Wo). The service to administer declarations or oaths/affirmations for private use will be available.

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The hotline (2835 1535) and service counter of the Estate Beneficiaries Support Unit (EBSU) will operate from 11am to 3pm from Monday to Friday.

The waiting time for the services provided by the HAEC and the EBSU may be longer as the provision of services will be further scaled down.

The Office of the Licensing Authority will continue to provide limited services. Submissions of licensing applications in connection with hotels, guesthouses and other premises as well as entertainment can be made by post or using e-submission. Application forms and submission details can be found on the webpage of the Office of the Licensing Authority at www.hadla.gov.hk. Applicants who need to collect or submit important documents in person should contact relevant staff beforehand for arrangements.

All community halls and community centres, except when being used as temporary cold shelters when the cold weather warning is in force, will continue to be temporarily closed.

For enquiries, please call the HAD's enquiry hotline at 2835 2500 between 11am and 3pm from Monday to Friday.