

# Latest arrangements for Labour Department public services

To align with the announcement by the Government to resume more public services in a safe and orderly manner, the Labour Department (LD) will resume all counter services on Monday, Wednesday and Friday from tomorrow (January 28).

The Kwun Tong Occupational Health Clinic will be open for the whole day on Monday, Wednesday and Friday, as well as in the morning on Saturday. The Fanling Occupational Health Clinic will be open for the whole day on Tuesday and Thursday, and in the morning on Saturday.

In view of public health considerations, members of the public entering the LD's offices and clinics have to undergo on-the-spot temperature checks and should wear masks at all times. Crowd control arrangements will also be implemented.

The LD encourages members of the public to make use of the department's online services and information ([www.labour.gov.hk](http://www.labour.gov.hk)) and to file enquiries and requests for service by email at [enquiry@labour.gov.hk](mailto:enquiry@labour.gov.hk) as far as possible.

Apart from visiting Job Centres and industry-based Recruitment Centres under the Employment Services Division, job seekers can use the Interactive Employment Service Website ([www.jobs.gov.hk](http://www.jobs.gov.hk)) for job searches. The LD's Telephone Employment Service Centre, all Job Centres and industry-based Recruitment Centres also provide enquiry and employment services by telephone from Monday to Friday during office hours (9am to 1pm and 2pm to 5.30pm) (telephone numbers are shown at [www.jobs.gov.hk/1/0/WebForm/information/en/our\\_service/info\\_jobcentres.aspx](http://www.jobs.gov.hk/1/0/WebForm/information/en/our_service/info_jobcentres.aspx)).

Applicants for issue of licence or renewal of licence of employment agency may submit their applications to the office of the Employment Agencies Administration by post (Unit 906, 9/F, One Mong Kok Road Commercial Centre, 1 Mong Kok Road, Kowloon) or email ([ea-ee@labour.gov.hk](mailto:ea-ee@labour.gov.hk)).

For information about employment rights and benefits, members of the public may browse the LD's website at [www.labour.gov.hk/eng/faq/content.htm](http://www.labour.gov.hk/eng/faq/content.htm).

Due to the implementation of special work arrangements for government employees, the processing time for various enquiries and applications may take longer than usual.

The LD will review the situation in due course and make further announcements as appropriate.