

Latest arrangements for Hongkong Post services

In view of the Government's announcement on the extension of the special work arrangements for government employees, Hongkong Post today (August 13) announced the arrangements for Hongkong Post services from August 17 to 23.

Taking account of the latest development of the epidemic in Wong Tai Sin District, it is decided to reopen Fu Shan Post Office, Lok Fu Post Office and Wong Tai Sin Post Office in the district next week, while Choi Hung Chuen Post Office, Chuk Yuen Post Office, Ngau Chi Wan Post Office and Tsz Wan Shan Post Office will continue to be suspended from service.

The remaining post offices will resume their normal business hours on Monday, Wednesday and Friday. Regarding Wan Chai Post Office which was closed for cleaning and disinfection as a postman was confirmed of COVID-19 infection earlier, it will also reopen the following week. Mobile post offices will continue to be suspended from service.

Hongkong Post will strengthen mail delivery service (including that for Speedpost items) to four times a week. However, door delivery service for Wong Tai Sin District will continue to be suspended. Taking into account the risk associated with the increasing number of buildings with confirmed cases and the need of local residents to receive mail, Hongkong Post will maintain to deliver mail to the letter boxes in the lobbies of these buildings twice a week, and door delivery service will continue to be suspended until a building concerned is removed from the list of buildings with confirmed cases within the past 14 days.

Hongkong Post will continue to adopt various measures on social distancing and infection control at all post offices, and will also introduce chip allotment measures and deploy additional manpower when necessary to relieve the crowding of customers, so as to reduce social contact and prevent crowds from gathering.

Hongkong Post has been attaching great importance to anti-epidemic measures, and providing frontline staff with protective gear such as protective goggles, masks, alcohol swabs, alcohol-based handrub and gloves. To step up our effort in infection control, Hongkong Post will also start to provide face shields to our frontline staff from next week onwards. We frequently remind staff members to carry and use such protective gear when performing duties outdoors, check their body temperature and use alcohol-based handrub before entering any post office, avoid dine-in meals and meal gatherings, and pay attention to personal hygiene.

Due to the adjustment of business hours of post offices, members of the public requiring counter services may expect longer waiting times. As a result of the above special arrangements, services of local, inbound and

outbound mail will be subject to delays. Hongkong Post apologises for the inconvenience caused.

Hongkong Post will keep abreast of the latest development of the epidemic and make timely adjustments to the arrangements for counter and delivery services. For further enquiries, please call the Hongkong Post enquiry hotline at 2921 2222.