

Latest arrangements for Highways Department's public services

To align with the special work arrangement announced by the Government on January 31 to reduce the risk of the spread of the novel coronavirus in the community, the Highways Department announced today (February 1) the provision of basic and limited public services to members of the public from February 3 to February 9, including processing of excavation permit applications for excavation works on public roads and part of the non-emergency road repair works.

The Highways Department will continue to provide necessary and emergency public road repair services including daily inspections of expressways and emergency road repairs. It will also arrange for its contractors to continue enhancing the cleansing work for the handrails of footbridges, subways and escalators, as well as buttons of lifts, under the department's purview.

The Reporting Centre of the Highways Department will maintain its operation to handle road repair matters. For any suggestions, enquiries or complaints on the services, members of the public may continue to call the 24-hour hotline 2926 4111 or call 1823.