

Latest arrangements for HAD services

To align with the implementation of targeted measures to reduce social contact and other infection control measures as well as gradually resume more public services by the Government in an orderly manner, the Home Affairs Department (HAD) announced today (February 29) the latest arrangements for its services from March 2 (Monday). The details are listed below.

The operation of the HAD's enquiry hotline (2835 2500) will return to normal, with operating hours between 9am and 7pm from Monday to Friday.

The Home Affairs Enquiry Centres (HAECs) (except for the Sham Shui Po HAEC, which closed earlier for maintenance works) will continue to be open between 10am and 5pm from Monday to Friday (between 10am and 5pm on Monday, Wednesday and Friday only for the HAEC in Mui Wo). The service to administer declarations or oaths/affirmations for private use will be available.

The hotline (2835 1535) and service counter of the Estate Beneficiaries Support Unit will operate from 10am to 1pm and 2pm to 5pm from Monday to Friday.

The multi-purpose halls of all community halls and community centres are open to organisations with approved bookings. However, there will be limits on the number of participants for activities to be held in order to ensure that appropriate social distancing can be maintained among them.

The services provided by the Office of the Licensing Authority remain normal.