

# Latest arrangements for EMSD public services

The Electrical and Mechanical Services Department (EMSD) announced today (February 16) that its public services will be resumed from February 18. The department will continue to maintain a high degree of vigilance and adopt necessary precautionary measures to reduce the risk of the spread of the COVID-19 virus.

The Registration and Permit Office at its Kowloon Bay headquarters will be open from 9am to 5.15pm, Monday to Friday, starting from February 18. Measures to control the flow of people will be implemented, which may lead to longer waiting times for counter services. The EMSD has introduced the online booking system ([rpobooking.emsd.gov.hk](http://rpobooking.emsd.gov.hk)) for the public to register for counter services in advance. Meanwhile, the public can still drop their applications, with cheques for payment, at the collection box located on the ground floor at the Kowloon Bay headquarters during office hours. Applicants will be notified on the results by phone or mail.

The EMSD Gallery will be reopened starting from February 18, while all interactive exhibits will continue to be temporarily closed. Special measures will be implemented, including admission limits and requiring children under 12 to be accompanied by an adult. For enquiries, please call the hotline for the Education Path of the EMSD at 3757 6162 or email to [edpath@emsd.gov.hk](mailto:edpath@emsd.gov.hk).

The EMSD appeals to the public to minimise visiting its headquarters in person unless necessary, and to file requests for service by post or email. Members of the public should wear surgical masks at all times during their visits to the EMSD headquarters and comply with the infection control measures including temperature checks, using the "LeaveHomeSafe" mobile app and crowd control arrangements.

The EMSD will continue to monitor the situation closely and review the arrangements in a timely manner. For enquiries, please call 2333 3762 or email to [info@emsd.gov.hk](mailto:info@emsd.gov.hk).