

Latest arrangements for Complaints Against Police Office counter services

The Reporting Centre of the Complaints Against Police Office (CAPO) currently located on G/F, Annex Block, Caine House, 3 Arsenal Street, Wan Chai will cease operation from June 12. If members of the public wish to lodge a complaint to CAPO in person, they may make an appointment through the complaint hotline at 2866 7700.

Other complaint channels will remain unchanged, including:

- Attend the report room of any police station;
- Call the complaint hotline at 2866 7700 or by fax to 2200 4460 or 2200 4461;
- By post to the Complaints Against Police Office, Police Headquarters, 1 Arsenal Street, Wan Chai; and
- Use the "Complaint Against Police e-Report form" on the Hong Kong Police Website (www.police.gov.hk) or "e-Report Centre" of the Hong Kong Police Mobile App.