

Lands Department continues its basic and limited-scale public services next week

In accordance with the Government's extension of its special work arrangement to enable staff to work from home as far as possible in order to reduce social contacts and the risk of spreading the novel coronavirus in the community, the Lands Department (LandsD) today (February 14) announced that its offices would continue to provide basic, limited-scale public services from February 17 to 23. Receipt and delivery of documents at counters and enquiry telephone lines will be provided between 1pm and 5pm on Monday, Wednesday and Friday during the period. LandsD headquarters at the North Point Government Offices will open only the counter on 21/F during the above opening hours. Other counter services, including counter enquiries, payments of Government rent and premiums, map sales counters, collection of compensation for land resumptions, deposits of land boundary plans and survey record plans, and inspections of a full list of Authorised Land Surveyors etc, will continue to be suspended. Online services will be maintained as normal. Members of the public may continue to make enquiries or complaints through email.

An appeal is made to the public to minimise visiting LandsD's offices in person unless necessary. The public can purchase most map products from the Hong Kong Map Service 2.0, pay Government rent and land premiums and file enquiries or complaints as well as requests for services through online or other electronic means. Since the need to contain the infection and the special work arrangement have affected workflow and impeded progress, LandsD's processing of various enquiries, complaints and applications may be delayed and it may take a longer time for the department to provide a reply. LandsD apologises for any inconvenience caused.