

## **“iAM Smart” suspended for urgent maintenance**

A spokesman for the Office of the Government Chief Information Officer (OGCIO) announced that due to an intermittent error with a database access module, the "iAM Smart" system encountered intermittent disruption from 2pm today (October 18). The system has been suspended since 8pm this evening for urgent maintenance. It is expected that the system will resume service tomorrow morning (October 19).

During maintenance of the "iAM Smart" system, members of the public can continue to access related online services by using the prevailing system websites and login channels of different government departments or participating organisations directly. The OGCIO apologises for any inconvenience caused.

For assistance, members of the public can call the "iAM Smart" hotline at 182 123.