

“iAM Smart” self-registration kiosks set up at “Smart Silver” Digital Inclusion Programme for Elders community-based help desks (with photos)

To further promote digital inclusion and facilitate citizens in using digital government services, the Digital Policy Office (DPO) announced today (May 14) that the office has set up "iAM Smart" self-registration kiosks in its three community-based help desks under the "Smart Silver" Digital Inclusion Programme for Elders. The locations and the service hours of the three self-registration kiosks are as follows:

1. New Home Association Jockey Club Tin Shui Wai Service Centre
Shop No.01, G/F, Yiu Shing House, Tin Yiu (1) Estate, Tin Shui Wai
Service hours:
9am to 1pm and 2pm to 6pm from Mondays to Saturdays;
10am to noon and 2pm to 4pm on Sundays;
Closed on Public Holidays.
2. Sai Kung and Tseung Kwan O Women's Association (Tsui Lam Pleasant Multi-Services Centre)
G/F, No. 103-106, Yan Lam House, Tsui Lam Estate, Tseung Kwan O
Service hours:
9.30am to 1pm and 2pm to 5.30pm from Mondays to Fridays;
9.30am to 1pm on Saturdays;
Closed on Public Holidays.
3. Sai Kung District Community Centre
8 Mei Yuen Street, Sai Kung
Service hours:
9.30am to 12.45pm and 2.15pm to 6.30pm from Mondays to Fridays;
6.30pm to 8.45pm on Fridays;
9.30am to 6.30pm on Saturdays;
Closed on Public Holidays.

Since its launch, the "Smart Silver" Digital Inclusion Programme for Elders has been providing digital training and technical support to assist the elderly in mastering digital skills. The introduction of "iAM Smart" self-registration kiosks will further enhance the function of community services and enable citizens to use public services in a more convenient manner. The operation of the "iAM Smart" self-registration kiosk is simple. Members of the public can complete the registration or upgrade to "iAM Smart+" users promptly through the kiosk, allowing them to enjoy the convenience of one-stop access to online public services, such as eTAX, Contactless e-Channel, SmartPLAY, eHealth, voter registration, and enquiries,

through the "iAM Smart" mobile app.

"Thanks to the support of the three community-based help desks, the DPO will continue to collaborate with district organisations to arrange more self-registration kiosks at suitable locations, with the aim of benefitting more citizens," a spokesman for the DPO said.

Members of the public can visit the "iAM Smart" thematic website (www.iamsmart.gov.hk/en/reg_location.html) to check the locations and service hours of the self-registration kiosks, and the DPO website (www.digitalpolicy.gov.hk/en/our_work/digital_government/digital_inclusion/) to learn about the details of various activities under the "Smart Silver" Digital Inclusion Programme for Elders.

