

# Housing Authority recognises outstanding estate management services contractors and frontline staff (with photos)

The following is issued on behalf of the Hong Kong Housing Authority:

The Hong Kong Housing Authority (HA) hosted the Estate Management Services Contractors Awards (EMSC Awards) 2024 presentation ceremony at Domain in Yau Tong today (June 10). A total of 90 awards were presented to the estate management services contractors and frontline staff in recognition of their outstanding performances in managing the HA's properties last year.

The HA introduced a new award this year to recognise the significant contributions of outstanding frontline staff on combating tenancy abuse, in appreciation of their efforts in safeguarding this valuable housing resource.

Officiating at the presentation ceremony, the Deputy Director of Housing (Estate Management), Mr Ricky Yeung, said, "Public housing resources are precious and should be allocated appropriately and rationally to those in genuine need of housing. The HA has been committed to combating tenancy abuse in public housing. We are encouraging services contractors to collaborate with us in safeguarding these housing resources.

"We have implemented a reward mechanism in the service contractor evaluation system, whereby services contractors who perform well in combating tenancy abuse will receive additional points, enhancing their bidding and contracting opportunities. Indeed, the effectiveness of the assistance provided by frontline staff of services contractors to our colleagues in detecting cases has been significant, helping our work in combating tenancy abuse achieve the desired results."

The EMSC Awards in 2024 went to 17 services contractors providing property management, cleaning, security and car park operating services. Eight property services managers and 56 frontline staff members were also commended. The full list of awardees is in the Annex.

The estates managed by the winners of the Best Public Rental Housing Estate (Property Services) Large Estate award this year include Tin Yiu (I) & Tin Yiu (II) Estate, Choi Yuen Estate, Hau Tak Estate and Shek Lei (II) Estate, while the estates managed by the winners of the Best Public Rental Housing Estate (Property Services) Small Estate award include Wing Cheong Estate, Wah Kwai Estate (Wah Oi House) and Lung Yat Estate.

Currently, the management of more than half of the HA's public rental housing estates is outsourced to property services contractors, and many

major maintenance tasks in the HA estates are being supervised by them. By leveraging the private sector's resources and experience in managing private properties, the HA seeks to continuously raise the quality of its estate management services and provide a pleasant living environment for its tenants.

