Hospital Authority spares no effort in providing emotional support to citizens

The following is issued on behalf of the Hospital Authority:

Regarding the unfortunate incident at Diamond Hill yesterday (June 2), the Hospital Authority (HA) is aware of the photos and video clips related to the incident being widely spread through society, and the HA understands that some members of the public who witnessed the accident at the scene, or watched video clips of the accident on the Internet, may feel anxious and uneasy. The HA mental health hotline services are ready to provide emotional support to the public. Those in need may receive assistance from professional medical staff by calling the hotline at 2466 7350 without making an appointment. The hotline concerned operates 24 hours a day. The HA will deploy additional manpower to provide emotional support to citizens in need, hoping to help those affected in dealing with their uneasy emotions.

The spokesman for the HA said that members of the public may have developed acute stress reactions if they are feeling anxious, panic, anger, or are having difficulty sleeping, experiencing unconscious flashbacks of the event, avoiding relevant people and events, and recalling memories of past traumatic events. Everyone may react differently to the situation while those in need should seek professional medical help immediately.

The HA expresses its deepest condolences to the families of the two deceased.