

Hospital Authority reminds public to stay alert to fraudulent calls

The following is issued on behalf of the Hospital Authority:

The Hospital Authority (HA) today (June 4) reminded members of the public to stay alert to fraudulent calls.

As informed by some patients and families, people have received calls in the form of pre-recorded messages requesting the recipients to provide personal information in order to collect a document. The HA has already reported the matter to the Police.

The HA reiterates that HA staff will contact patients by phone in person, and will provide relevant information to verify the identity of both parties. Members of the public are advised not to disclose personal information during any unidentified phone calls, and report any suspected fraudulent calls to the Police.