

Hongkong Post's response to media enquiries

With regard to media enquiries on the COVID-19 confirmed case of a postman working for Wan Chai Delivery Office yesterday (August 3) and the service arrangements for Wan Chai District, Hongkong Post gave the following response today (August 4):

Upon the latest advice of the Centre for Health Protection (CHP), Wan Chai Delivery Office and the adjacent Wan Chai Post Office will be closed through August 15 for thorough cleaning and sterilisation. We are rendering our full support to the CHP for its investigation and tracing effort. Ten of our staff are identified as close contacts. In addition, a total of 200 staff from Wan Chai Delivery Office and Wan Chai Post Office will undergo COVID-19 testing. While awaiting for the test result of the Department of Health, the staff concerned will rest at home.

Hongkong Post has instantly activated our contingency arrangements and redeployed internal resources to maintain the current delivery service provided on alternate day in the District, so as to minimise the impact on the public. However, part of our delivery service during this period may still be subject to delay. We apologise for the inconvenience caused. Owing to the temporary closure of Wan Chai Post Office, members of the public can get access to our postal services by using the post offices in the vicinity, including Hennessy Road Post Office, Gloucester Road Post Office or Morrison Hill Post Office.

For any enquiry on the adjustment to the delivery service arrangements mentioned above, please call the Mail Distribution Division's hotline at 2723 3454 during office hours.

Hongkong Post has always attached great attention to the occupational health and safety of our staff. During the epidemic, we have been strictly implementing various precautionary measures, including checking body temperature for all staff and providing them with protective gears such as masks, alcohol-based handrub, gloves and alcohol swabs, requiring them to wear masks when performing duties, and stepping up the cleaning of our working environment.

Hongkong Post will continue to maintain close liaison with the CHP. Staff are also reminded to pay attention to personal hygiene and stay vigilant all the time. In case of feeling unwell, they should seek medical advice immediately.