

Hongkong Post again alerts public to phishing email

â€œIn view of the increasing number of cases of phishing emails alleged to have been sent by Hongkong Post that were found recently, Hongkong Post today (November 24) reminded members of the public again to stay vigilant to these cases. Such emails claim that re-delivery must be arranged as addresses of mail items are incorrect or incomplete, thus requesting recipients to click on links leading to fraudulent Hongkong Post websites to confirm or provide personal information such as recipient addresses and settle payment for mail re-delivery.

A Hongkong Post spokesman said, "Hongkong Post would neither make any requests via email for customers to confirm or provide correct recipient addresses, nor settle any payment for mail delivery. Hongkong Post would only deliver mail items according to the addresses as indicated. If door delivery is unsuccessful due to an incorrect recipient address, Hongkong Post would return the mail items to senders. Items without return addresses will be processed according to established procedures.

"The recently found emails bearing the name and logo of Hongkong Post as shown in the appendix were not sent by Hongkong Post. Members of the public are advised neither to click on the links of any suspicious email or provide any of their personal and/or credit card information to the linked websites, nor make any payment. Hongkong Post has reported such phishing emails to the Police for investigation," the spokesman added.

Hongkong Post again alerts the public that in case of doubt about the authenticity of any email and SMS message alleged to be sent by Hongkong Post or any website alleged to be of Hongkong Post, do not click on their embedded links or provide any personal and/or credit card information, or make any payment. For enquiries, please call the Hongkong Post General Enquiry Hotline at 2921 2222.