

HKPF launches Traffic Fixed Penalty Notices Digitalisation (with photo)

The Hong Kong Police Force (HKPF) officially launched the digitalisation of Fixed Penalty Notices (penalty tickets) ("FPNs") today (June 15). Penalty tickets for illegal parking and moving traffic offences will now be issued electronically. Additionally, the "eTraffic Ticket Platform" ("the Platform") thematic portal and mobile application have also been launched. Vehicle owners and drivers can now verify and manage penalty tickets conveniently.

The HKPF will issue electronic penalty tickets (ePTs) according to the verified e-contact means (ECM) submitted by offenders to the Transport Department – SMS tickets for those who have provided a Hong Kong mobile phone number, and email tickets for those who have provided an email address. The HKPF will continue to issue printed paper penalty tickets to those that have not submitted their verified ECMS.

At the initial stage of implementation, the HKPF adopts a "dual-track" transitional arrangement. Offenders will receive both ePTs and printed paper tickets, and they are only required to settle their fines using either one. As the "dual-track" arrangement is a transitional measure, members of the public are encouraged to use ePTs.

The HKPF has launched the Platform thematic portal (www.etrafficticket.gov.hk) and mobile application. Members of the public can view and verify penalty tickets, and settle their fines using electronic payment methods (e.g. Faster Payment System, credit cards, etc.) on the Platform. The HKPF has also updated the formats of penalty tickets to include new payment information and methods. For details, please refer to the attachment.

The HKPF also appeals to the public with the following anti-deception tips:

- All SMS tickets are issued under the SMS sender name "#HKPF-eTT". Therefore, if the purported SMS ticket was not sent under this sender name, it must be fake;
- All SMS or email tickets do not contain any hyperlinks. Members of the public should stay vigilant and avoid clicking on any suspicious hyperlinks or providing any personal information; and
- The Platform's thematic portal has a domain ending with ".gov.hk". Websites that do not end with ".gov.hk" are not government official websites.

The HKPF will monitor the progress of digitalising FPNs and public's adaptation over time. Feedback will be collected to evaluate the effectiveness of the "dual-track" arrangement and the future expansion of the Platform's functions.

For more details of the digitalisation of FPNs, please visit the Platform thematic portal or download its mobile application.



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eTrafficTicket.gov.hk

* Please note the prefix 'P' in SMS vendor (Do for SMS Fixed Penalty Notices (FPNs)).

