

Help shape the future of Business Gateway

News story

HM Land Registry has launched a new Business Gateway community to support recent investment in application programming interface (API) technology.



Existing Business Gateway customers, and those who could benefit from the service, are invited to join the Business Gateway community and help shape the roadmap over the next 2 years.

We want to engage with the full range of customers who regularly complete land and property transactions. This includes banks, lenders, government institutions, technology platform providers and conveyancers. We'll invite members to raise topics for discussion, share thoughts on what the priorities for change look like and agree further forums, one-to-one discussions and focus groups.

We launched Business Gateway in 2010 to offer customers seamless integration with our services. Almost 2,000 customers use Business Gateway and in April 2021 we saw 11 million requests through the channel.

The use of technology has changed a great deal in the last decade and continues to change as new solutions come into the market. We want to upgrade the Business Gateway service to meet those changing customer needs, and work with the community to define a service that supports further streamlining and automation of the conveyancing process.

As an organisation that embraces Agile technology development, we've committed to putting our customers at the forefront of design. Researchers are working alongside product managers and technologists to make sure new services and service improvements meet the needs of our diverse range of customers. Launching the community to help guide the next phase of development for our Business Gateway services ensures this practice remains at the heart of the work.

The roadmap will be published in the next few weeks for all customers to review, which will help inform everyone's budget and planning processes.

Find out more and [join the Business Gateway community](#).

Published 12 May 2021